

# Onboarding Guide for Esso tile on DBS PayLah!

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Note: Registration currently not applicable for Smiles cards issued via Smiles Private Hire (PDVL), Bus, Taxi, Last Mile programme and/or Partnerprogrammes.



## 1. Entering the Esso Webapp via DBS PayLah!



User logs in to the DBS PayLah!app

Click on EssoTile

DBS consent and marketing page

The tutorial screens will be shown when a customer first clicks the Esso Tile on PayLah!

Beginning of registration process



#### 2. Signing up as a new Smiles member and getting your Smiles digital card



Click `NO'

Click 'NO'

Enter your details to create a Smiles account Earn Smilespoints with your new digital card Track your Smiles points



### 3. Smiles members who have **registered** your card on Esso App/web portal





### 4. Existing Smiles members who have not registered your card on Esso App/web portal

Welcome Esso	Create Smiles account (\$550)	Create account	Create account	Hello	Transaction history
Do you currently have an Esso Smiles account? *Registration currently not applicable for Smiles cards issued via Smiles Private Hire (PDVL), Bus, Taxi, Last Mile programme and/or Partner programmes. Refer to FAQs or learn more about Esso Smiles.	Do you have an Esso Smiles card or DBS Esso card?	ESSO SMILES CARD DBS ESSO CARD Please enter the last 12-digits of your Esso Smiles card number found on your card.	Personal information Surname Given name Birthday (Month/Year) April 2004 Mobile number		1,320.0 POINTS         7           Point Adjustment         -750.0 POINTS           07/04/2022         POINTS
				Your Esso Smiles digital card:	Point Adjustment +50.0 07/04/2022 POINTS
				1,000.0 роінтя Mobile number: 1234 5678	Point Adjustment +20.0 07/04/2022 POINTS
	YES NO	Smiles card number 000000-000000-000000 0 Preferred login email address	Security Emeil address		Point Adjustment +2,000.0 11/03/2022 POINTS
VES		CONTINUE	Password		
		Already registered? Login with Smiles account	Your password must contain: X At least 8 characters X At least one number (0-9) X At least one lowercase and uppercase letter (a-z; A-Z) X At least one special character (1,@,#,\$,etc.)	Transactions My Smiles	Transactions My Smiles
	Click VES'	Enter your DBS	Enter vourdetails	Forn Cmilconsints	Trade your

Click 'NO' Click 'YES' Enter your DBS Enter your details Earn Smiles points Track your Esso card or Smiles card details account digital card