

## **Immediate Release**

### **Media Statement for Confirmed Atypical Pneumonia**

HONG KONG, 31 MARCH - Today, Dao Heng Bank confirmed a case of atypical pneumonia of one staff in our Customer Centre located at 9/F, OTB Building, 160 Gloucester Road, Wanchai, Hong Kong.

As a responsible employer and corporate citizen, the health interest of our staff is of our utmost concern and priority. We have arranged medical check-up for all staff concerned and have directed them to remain at home pending instructions from the bank before resuming duties. The affected premise will remain closed for at least two days for thorough disinfection and cleaning.

We have implemented our Business Continuity Plans with our back-up Customer Centres in full operations. We expect minimal impact on our service levels.

Last week, the bank issued guidelines and took proactive precautionary measures to help control the spreading of the viral disease, including the distribution of masks to all staff. We have also conducted additional thorough cleaning and disinfection of all premises, with particular attention to high-traffic areas such as branches and reception areas.

We are monitoring the situation closely and will take additional appropriate actions to further protect the health of our staff and the community as necessary.

Also, in response to the rapid spread of atypical pneumonia in the vicinity of Amoy Gardens in Ngau Tau Kok, we have closed our Amoy Garden Branch until further notice as a precautionary measure even though none of our staff there has been affected. (Full Address of Amoy Garden Branch: Shop P, G/F, 167-169 Ngau Tau Kok Road, Ngau Tau Kok, Kowloon.)

Customers wishing to conduct banking transactions are welcome to use our telephone banking services, ec-banking services or visit other Dao Heng branches in the vicinity including:

- Dao Heng Bank Kowloon Bay Branch  
Shop 9, Chevalier Commercial Centre, 8 Wang Hoi Road, Kowloon Bay  
Tel: 2798 7122
- Dao Heng Bank Lok Wah Branch  
No. 204, Commercial Centre, Lok Wah North Estate, Ngau Tau Kok  
Tel: 2754 7247

- Overseas Trust Bank Yue Man Square Branch  
Shop 4-5 & G/F, Mido Mansion, 59-61 Yue Man Square, Kwun Tong  
Tel: 2797 9323
- Dao Heng Bank Kwun Tong Branch  
G/F, 54-58 Mut Wah Street, Kwun Tong  
Tel: 2341 8207

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