

Appendix

Step-by-step guide for donations to Red Cross China Earthquake fund

A. DBS iBanking

1. Login to **DBS iBanking**
2. Click on "Payment Services"
3. Click on "Bill Payment"
4. Select "**Red Cross China Earthquake**" from the billing corporation list
5. Select the deposit account to debit donation
6. Enter telephone number as the Consumer Reference Number
7. Enter the donation amount

B. DBS/POSB ATM

1. Insert your ATM card and select "English"
2. Enter PIN when prompted
3. Select "iBanking, Cashcard and More Services"
4. Select "Credit Card/Bill Payment"
5. Select "**Redcross China Earthquake**" from the billing corporation list
6. Enter telephone number as the Bill Reference Number
7. Select account type (e.g. Autosave, Current or Savings Account)
8. Enter donation amount
9. Select account to debit donation if you have multiple accounts
10. At the confirmation screen, press "Confirm" to complete transaction