

## FREQUENTLY ASKED QUESTIONS

**Q:** When do I need to submit an Electronic Banking Board Resolution (EBBR)?

**A:**

- If you have submitted the Bank's standard account opening board resolution, and do not need to appoint different Authorised Persons for Electronic Banking Services (EB Services), you do not need to submit this form.
- If you have an existing standard account opening board resolution, electronic banking board resolution or a customised board resolution with the Bank, and do not need to make changes to the Authorised Persons, you do not need to submit this form.
- If you are applying for the Loan or Customer Self Administration modules on DBS IDEAL for the first time, please submit form version 3.0 and above for the Electronic Banking Board Resolution.

**Q:** Who should I assign as Authorised Persons for Electronic Banking Services?

**A:** Authorised Persons will be allowed to sign off on all EB Services matters for the company. They should be authorised company signatories. If you have multiple signatories, it should be signed by the signatory(ies) with the highest signing mandate in your company.

**Q:** Who is authorised to sign off on the Electronic Banking Board Resolution?

**A:** You may refer to [this document](#) for the signing requirements on Resolutions.



Details of Authorised Persons				All fields are required			
<b>Authorised Person 1</b>				<b>Authorised Person 2</b>			
Full Name (As per NRIC):				Full Name:			
NRIC/Passport No.:		Position Held:		NRIC/Passport No.:		Position Held:	
Mobile No.:		Email Address:		Mobile No.:		Email Address:	
+ _____ - _____ <small>(Country Code) (Mobile Number)</small>				+ _____ - _____ <small>(Country Code) (Mobile Number)</small>			
Specimen Signature:				Specimen Signature:			
<b>Authorised Person 3</b>				<b>Authorised Person 4</b>			
Full Name:				Full Name:			
NRIC/Passport No.:		Position Held:		NRIC/Passport No.:		Position Held:	
Mobile No.:		Email Address:		Mobile No.:		Email Address:	
+ _____ - _____ <small>(Country Code) (Mobile Number)</small>				+ _____ - _____ <small>(Country Code) (Mobile Number)</small>			
Specimen Signature:				Specimen Signature:			

**Note:**

For the Authorised Persons above, please also submit certified true copies<sup>1</sup> of their IC/Passport to avoid any delay in setting up your EB Services.

Please repeat this page if you have more than 4 Authorised Persons.

<sup>1</sup>Checklist on certified true copy of IC/Passport can be found [here](#).

**CERTIFIED AS TRUE EXTRACT AND CONFIRMED THAT THE RESOLUTIONS HAVE BEEN ADOPTED AND HAVE NOT BEEN RESCINDED, MODIFIED OR SUPERSEDED**

\_\_\_\_\_  
Name and Signature  
Director

\_\_\_\_\_  
Name and Signature  
Company Secretary/Director\*\*

\*\*Delete where inapplicable