**Training Registration Form**

Thank you for choosing DBS IDEAL for your online banking needs.

Get to know DBS IDEAL’s functionalities at your fingertips with this series of virtual trainings led by our digital specialists. Sign up for your preferred trainings below.

# **DBS IDEAL Customer Trainings**

## 1: Introduction to DBS IDEAL

Manage your working capital and transactions with ease across desktop, tablet and mobile phone with DBS IDEAL. Sign up to gain an overview of DBS IDEAL's key functionalities.

## 2: Making Payments and Collections

Easily transfer funds domestically and internationally, or access online cash management tools via DBS IDEAL.

## 3: Digital Documentary & Open Account Trade

Submit trade applications and supporting documents quickly and easily

## 4: Self Administration and digital token+

Learn how to use the simple administration module to create users, set up functional and authorization accesses, and digital token+ for seamless, secured login and approval.

**Contact Details**

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| --- | --- | --- | --- |
| Company Name |  | | |
| IDEAL Organisation ID |  | | |
| Participant Name | Participant Mobile No | Participant Email | Training Session  (Specify the no of your choice(s) from 1 to 4) |
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For registration, please email the completed registration form to [idealtraining@dbs.com\*](mailto:idealtraining@dbs.com*) at least 3 working days before your desired training date. Our customer service officer will notify you on the confirmed training date via email. The availability of training session is based on a first-come-first-serve basis. Every class is conducted on fortnightly basis.

\*This email is strictly for DBS IDEAL Training registration matters only

**Training Schedule**

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| S# | Topic | Duration | Time |
| 1. | **Introduction to IDEAL overview**  This class will help you gain an understanding of DBS IDEAL's Cash & Trade capabilities. | 30 mins | 10am |
| 2. | Making Payments and Collections   DBS IDEAL supports more than 50 different payment and collection services across different markets. Learn more about how these services can help you grow your business. | 60 mins | 3pm |
| 3 | Digital Documentary & Open Account Trade   **Manage your trade finance online**  DBS IDEAL allows you to submit applications and supporting documents for a wide range of trade finance products. Learn how you can manage your trade finance online and go contact-free. | 60 mins | 4pm |
| 4 | Self-Administration and digital token+   Manage and control user accesses and your company's profile online with ease and learn more about digital token+ for seamless login and approvals with DBS IDEAL Mobile. | 30 mins | 10am |

Please contact our BusinessCare hotline at 1800-222-2200 (Mondays to Fridays – 8.30am to 8.30pm, except Public Holidays) for further assistance regarding DBS IDEAL