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## **TERMS & CONDITIONS**

FedEx & DBS Consumer and Commercial Card Alliance Program

- 1. The FedEx & DBS Card Alliance Program ("Campaign") is a campaign jointly organized by Federal Express Singapore ("FedEx") and DBS Bank Ltd ("DBS") and which shall be governed by the terms and conditions set out herein and/or by such terms as FedEx and/or DBS shall impose from time to time. By participating in this Campaign, you will be deemed to accept these Terms and Conditions.
- 2. The Campaign Period shall be from August 10 to December 31, 2022.
- 3. To be eligible to participate in this Campaign, during the Campaign Period, participants ("Participants"):
  - a. must not have an existing FedEx account (personal or corporate) or have an existing FedEx account (personal or corporate) but with no trading activity in the past six month prior to enrolling for the Campaign; and
  - b. must be an eligible DBS and/or POSB cardholder.
- 4. To participate in the Campaign, a Participant must:
  - a. For New Personal / Corporate FedEx Accounts:
    - Open either a new FedEx corporate or personal shipper account during the Campaign Period; and
    - Register his or her DBS and/or POSB credit or debit card as the selected • "payment option" during the set-up of the new FedEx shipper account.
  - b. For Existing FedEx Accounts (with no trading activity in the past six months):
    - Register his or her DBS and/or POSB credit or debit card as the selected • "payment option" in his or her FedEx shipping account profile.
- 5. A Participant's entry into this Campaign is confirmed by such Participant's receipt of an email notification from FedEx confirming the opening a new FedEx shipper account, or in the case of an existing FedEx account holder, the receipt of a new rate agreement (the "Confirmation Notice"). The turnaround time for all account opening is three (3) working days and discount loading will be five (5) working days upon receipt of all relevant account opening information and/or documentation (as the case may be).
- 6. A Participant who has successfully enrolled in the programme in accordance with Clauses 4 and 5 above will be entitled to receive the following discounts and benefits:
  - a. a promotional discount ("Promotional Discount") as follows (and as specified in the Confirmation Notice) off the list-priced basic freight charge of each Eligible Shipment (as defined below). The Promotional Discount shall not apply to all other charges, including but not limited to duties and tax, fuel surcharge, duty and tax surcharges and other surcharges:



Type of FedEx Shipper Account	Applicable Discount
Corporate	45%
Personal	40%

b. Bonus My FedEx Rewards ("**MFR**") welcome points in addition to the regular welcome points will also be issued to new FedEx account holders only:

Number of MFR Regular	Number of MFR Bonus
Welcome Points	Welcome Points
1,000	1,000

7. Participants will receive an email invitation to join MFR eleven (11) business days after they open a FedEx shipper account. The Regular Welcome Points will be credited to a Participant's MFR account upon successful MFR account sign-up. The remaining Bonus Welcome Points will be credited thirty (30) business days after successful MFR account sign-up. The following My FedEx Rewards Terms and Conditions shall be applicable:

https://getrewards.fedex.com/sg/en/termsandconditions.html

- 8. Persons under the age of majority in the applicable jurisdiction of this Campaign must obtain the prior permission of a parent or guardian over the age of majority to enter.
- 9. For the purposes of this Campaign, a "Eligible Shipment" must meet all of the following requirements:
  - a. Shipments must be invoiced to, and settled by, the FedEx shipper account specified in the Confirmation Notice in order to enjoy the Promotional Discount;
  - b. To be eligible for the Promotional Discount, shipments must meet the shipment criteria specified in the Confirmation Notice in order to be eligible;
  - c. Shipments must be tendered during the discount period, as specified in the Confirmation Notice;
  - d. Shipments must be either FedEx International Priority (IP), International Economy (IE) services; International Priority Express, International Priority Freight (IPF) or International Economy Freight (IEF).
- 10. The Promotional Discount cannot be used in conjunction with any other shipping discount or offer provided by FedEx.
- 11. The Campaign may be subject to such other terms and conditions as may be imposed by DBS and Participants agree to be bound by such terms. For more information, please refer to www.dbs.com/sg/cards/.



DBS | Commercial Cards

## General

- 12. FedEx shall not be liable for any loss or damage (including but not limited to indirect or consequential loss) which is suffered by a Participant or other parties in connection with this Campaign, including but not limited to personal injury and tax obligations that may arise from accepting any of the rewards, except for any liability which cannot be excluded by law.
- 13. Eligibility excludes the directors, management and employees (and their immediate families) of FedEx, its related entities, printers, suppliers, providers and agencies associated with the promotion stated herein as well as employees, agents, officers, and representatives of any government department, government owned entity, juristic person funded by any government department, political party or public international organization, or any candidates for political office.
- 14. Each Participant hereby consents to FedEx, its parent and affiliates (collectively "FedEx" for the purposes of this clause), and their authorized agents, service providers and business/marketing partners to collect, use, disclose, transfer and share the data disclosed hereunder (including across jurisdictions) for relationship management, marketing, advertising and promotion purposes. These purposes include any other purpose as authorized by such Participant, or as otherwise required or permitted by law. Each Participant also agrees that: (a) the consent herein overrides any earlier withdrawal of such Participant's consent; (b) the consent herein does not supersede or replace any other consents which such Participant may have provided to FedEx, their authorized agents, service providers and/or business/marketing partners; and (c) FedEx, their authorized agents, service providers and/or business/marketing partners may contact such Participant via any mode and media about products and services offered by FedEx. Please also see our Privacy Statement at https://www.fedex.com/en-sg/privacy-policy.html and our Global Privacy Policy at https://www.fedex.com/en-us/trust-center/privacy.html.
- 15. If this Campaign is not capable of running as planned for any reason, including tampering, unauthorized intervention, fraud, technical failures and any other causes beyond the control of FedEx, which corrupt or affect the administration security, fairness, integrity or proper conduct of this Campaign, FedEx reserves the right in its sole discretion to cancel, terminate, modify or suspend this Campaign.
- 16. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotional material relating to this Campaign, these Terms and Conditions will prevail.
- 17. The terms and conditions of carriage in the applicable FedEx Express Air Waybill, in effect on the day of any shipment, shall apply to the shipment. If there is a conflict between the terms of the FedEx Express Air Waybill and these Terms and Conditions, the former will control.
- 18. In the event of any discrepancies with respect to this Campaign, FedEx's decision is final and no other further correspondence will be accepted. FedEx will not be obliged to award the rewards if it is contrary to any applicable laws or regulations.
- 19. FedEx reserves the right to amend these Terms and Conditions at any time without notice.



- 20. DBS does not assume any responsibility for the products and services offered under this Campaign. The products are sold and services are provided solely by FedEx, under such terms and conditions as determined by FedEx, and DBS accepts no liability whatsoever in connection with such products and services. The products and services have not been certified by DBS and under no circumstances shall the inclusion of any product or service in this Campaign be construed as an endorsement or recommendation of such product or service by DBS.
- 21. These Terms and Conditions shall be governed by the governing law of the applicable jurisdiction in which the Campaign is conducted.