FREQUENTLY ASKED QUESTIONS

Q: When do I need to submit an Electronic Banking Board Resolution (EBBR)?
A:

- If you have submitted the Bank's standard account opening board resolution, and do not need to appoint different Authorised Persons for Electronic Banking Services (EB Services), you do not need to submit this form.
- If you have an existing standard account opening board resolution, electronic banking board resolution or a customised board resolution with the Bank, and do not need to make changes to the Authorised Persons, you do not need to submit this form.
- If you are applying for the Loan or Customer Self Administration modules on DBS IDEAL for the first time, please submit form version 3.0 and above for the Electronic Banking Board Resolution.

Q: Who should I assign as Authorised Persons for Electronic Banking Services?
A: Authorised Persons will be allowed to sign off on all EB Services matters for the company. They should be authorised company signatories. If you have multiple signatories, it should be signed by the signatory(ies) with the highest signing mandate in your company.

Q: Who is authorised to sign off on the Electronic Banking Board Resolution?
A: You may refer to this document for the signing requirements on Resolutions.

Certified True Extract of Resolutions Passed By the Board of Directors of

____

____ **("the Company")**

(Name of Company)

on the _______________ .day of _______________ 20_______________

<u>APPLICATION FOR AND ACCEPTANCE OF ELECTRONIC BANKING SERVICES AND OTHER SERVICES FROM DBS BANK LTD. (THE "BANK")</u>

RESOLVED THAT

(1) It would be to the Company's interest and benefit to obtain from the Bank electronic banking services ("EB Services") and such other services made available by the Bank on the Bank's electronic banking platforms, applications or facilities or such other platforms, applications or facilities approved by the Bank ("Bank's Channels") (collectively "Services").

(2) Any user appointed in connection with the utilization and access of the Services is authorised, for and on the Company's behalf, to sign up for any products and/or services offered by the Bank on the Bank's Channels and to agree to and be bound by such terms and conditions governing the provision of the relevant Service.

(3) Any administrator appointed by the Authorised Persons is authorised and will have full power and authority to do all things for and on behalf of the Company on the Bank's Channels, including without limitation:

- (a) applying, making changes or terminating any products, services or credit facilities offered by the Bank and to agree to be bound by such terms and conditions as the Bank deems necessary in connection with such products, services or credit facilities;
- (b) managing and making changes to the Company's use of and access to the Services, including without limitation appointing or removing users;
- (c) making changes to or revoking the Company's authorisation policy or mandates with the Bank, including without limitation the authorisations set out in this board resolution or any other authorisation or mandate of the Company given to the Bank.

(4) Any _________ (insert number) of the following persons (collectively, the "Authorised Persons") be authorised to do all of the following things in the Company's name and for and on behalf of the Company, and such Authorised Persons are and will be so authorised until the Bank receives a certified copy of the board resolution of the Company providing otherwise:

- (a) to apply for, make changes or terminate the Services from time to time and the Company will be responsible for all transactions effected through the use of the Services;
- (b) to negotiate, accept, sign and deliver to the Bank any application or maintenance form, the Bank's General Banking Terms and Conditions and such other terms and conditions, document, form, notice or confirmation required by the Bank or provide any confirmation or acceptance on the Bank's Channels in connection with the Company's application, access and/or utilisation of the Services, including without limitation appointing or removing: (i) users to utilise and/ or access the Services; (ii) third parties (including without limitation the Company's affiliates) to manage, utilise and/or access the Services on the Company's behalf; (iii) administrators to manage, utilise and/or access the Services on the Company's behalf;
- (c) to authorise, from time to time, any person who may do or cause or authorise to be done any act or thing in connection with the access and utilisation of the Services.

Details of Authorised Persons		**All fields are required**	
Authorised Person 1		**Authorised Person 2**	
Full Name (As per NRIC):		Full Name:	
NRIC/Passport No.:	Position Held:	NRIC/Passport No.:	Position Held:
Mobile No.: + ______ - ____________________ (Country Code) (Mobile Number)	Email Address:	Mobile No.: + ______ - ____________________ (Country Code) (Mobile Number)	Email Address:
Specimen Signature:		Specimen Signature:	
Authorised Person 3		**Authorised Person 4**	
Full Name:		Full Name:	
NRIC/Passport No.:	Position Held:	NRIC/Passport No.:	Position Held:
Mobile No.: + ______ - ____________________ (Country Code) (Mobile Number)	Email Address:	Mobile No.: + ______ - ____________________ (Country Code) (Mobile Number)	Email Address:
Specimen Signature:		Specimen Signature:	

Note:
For the Authorised Persons above, please also submit certified true copies[1] of their IC/Passport to avoid any delay in setting up your EB Services.

Please repeat this page if you have more than 4 Authorised Persons.

[1]Checklist on certified true copy of IC/Passport can be found here.

CERTIFIED AS TRUE EXTRACT AND CONFIRMED THAT THE RESOLUTIONS HAVE BEEN ADOPTED AND HAVE NOT BEEN RESCINDED, MODIFIED OR SUPERSEDED

______________________________	______________________________
Name and Signature *Director*	Name and Signature *Company Secretary/Director***

***Delete where inapplicable*

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