

# How To Display Your SGQR Label

1

## Display only one SGQR label per point-of-sale.

Scan the QR code or access <https://www.nets.com.sg/multiple-sgqr> to report an issue if you have more than one SGQR label per point-of-sale.



2

## Do not place any additional frames or branding materials on the SGQR label.

Only plain frames are allowed.

3

## Use only your SGQR label to accept QR payments.

Ask your merchant acquirer if they can provide you with an SGQR label in place of non-SGQR labels.



### Contact your merchant acquirer if:

- the **address of your place of business has changed**;
- you require a **new SGQR label for your current place of business**; or
- you require an **SGQR label to replace your non-SGQR labels**



Your merchant acquirer is the financial institution (e.g. bank) which processes your payment transactions.

You may scan the QR code or access <https://go.gov.sg/yk40nw> to find out the list of SGQR merchant acquirers.



### Reminder!



- Make sure that your merchant app or payment terminal is set up correctly, and always check for a notification that payment is successful, before releasing goods to customers.
- Should there be any erroneous payment, please contact your merchant acquirer for assistance.



### Question?

Reach out to your merchant acquirer if you have further questions.





**DON'T**

Multiple SGQR labels with the same SGQR ID\* or registered under the same UEN, **should not** be displayed at a single point-of-sale.

1



\* The SGQR ID is located at the top-right corner of the SGQR label.

The SGQR label **should not** be surrounded by any additional frames or marketing materials.

2



### Do not display non-SGQR labels

Other non-SGQR labels (e.g. PayNow QR labels registered under your corporate account, or proprietary QR labels) **should not** be displayed if your merchant acquirer is an SGQR member. They should provide you with an SGQR label.

3



Scan the QR code for more information regarding SGQR or access <https://go.gov.sg/6ajf2e>

