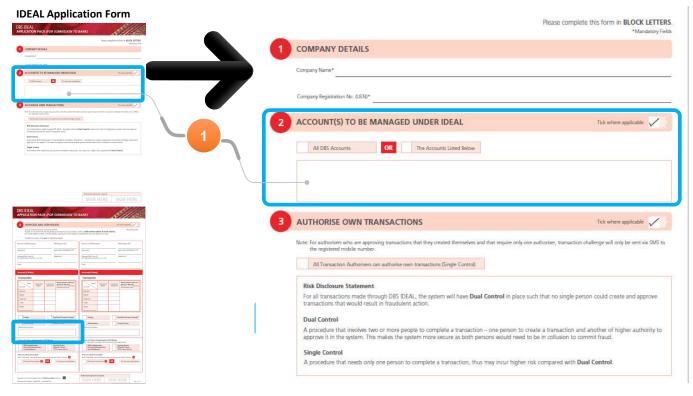
Onboarding – Customer new to IDEAL & eDS

Customer submits DBS IDEAL Application Form (with User details and Account number) required for setting up in IDEAL and then subsequently for Cash Bag Sign-Up.



Customer to fill in Section 2 – "ACCOUNTS TO BE MANAGED UNDER IDEAL".

Note : Customer would also specify the Account to be used for Cash Bag Deposit service, included in this section.

DBS

Onboarding – Customer new to IDEAL & eDS (cont')

Customer submits DBS IDEAL Application Form (with User details and Account number) required for setting up in IDEAL and then subsequently for Cash Bag Sign-Up.

	4 SERVICE(S) AND USER ROLE(S)	Tick where applicable								
IDEAL Application Form	tion Form Note: 2 Contact Persons must be provided. As part of our enhanced security process, we require you to provide us with a valid mobile number & email address . An invalid mobile number or email address may result in the inability to authenticate you and affect your login.									
DES IDEAL APPLICATION PACK (FOR SUBMISSION TO BANK)	To add more users, click <u>here</u> for additional pages.									
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	Nationality* Date of Birth (DD/MM/YYYY)*	Nationality* Date of Birth (DD/MM/YYYY)*								
With Accord	Preferred IDEAL User ID Mobile No.* 01-12 alphanument characters, in: A-2, 0-50	Preferred IDEAL User ID Mobile No.* I8-12 aphanumeric characters, st. A-Z, 0-39								
	Email*	Email*								
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Under Section 4 – Services and User Roles → Additional Information → Customer to denote as "EDS Admin Officer" to nominate the user as EDS administrator

This EDS admininistrator can then create different Users under EDS, for Cash Bag Deposit Service.

DBS

Onboarding – Customer already on IDEAL & new to eDS

Customer submits DBS IDEAL Maintenance Form (with User details) for Cash Bag Sign-Up.

	1	Add	OR	Supersed	OR	Remove	Add	OR	Supersede	OR Remove
aintenance Form		Name (as in NR	(C/Passport)*		NRIC/F	Passport No.*	Name (as in NRIC/Passport)*			NRIC/Passport No.*
ION TO BANK)		Nationality* Da				of Birth (DD/MM/YYYY)*	Nationality*			Date of Birth (DD/MM/YYYY)
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		Choice of 2-Factor Authentication (2FA) Modes: Note: if left blank, the default 2FA mode will be the digital token.					Choice of 2-Factor Authentication (2FA) Modes: Note: If left blank, the default 2FA mode will be the digital token.			
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		Access to whi					Access to which			

- Customer to denote the existing IDEAL User ID details, who is now being nominated as EDS administrator.
- Under Section 3 Add New/Edit Existing User→ Services and User Roles → Additional Information → Customer to denote as "EDS Admin Officer" to nominate the IDEAL User as EDS administrator.

EDS administrator will inherit the accounts granted as per his entitlement.

EDS administrator then create Users under EDS. Users created by this EDS admin officer will inherit his account entitlement.