CancerCare

General conditions

1. The contract

This **policy** is a written confirmation of a contract between **you** and **us**. This is a regular-premium **non-participating** life insurance **policy** that provides coverage for all stages of **cancer** or **death benefit**.

2. Definitions

Unless **we** say otherwise, the following are definitions of words and expressions **we** use in this **policy**.

- (a) Age means the life insured's age as at his/her last birthday, on the policy effective date.
- (b) Application means information you and/or the life insured gave to buy this basic benefit or any supplementary benefit of this policy. Whether we accept your application depends on our assessment of the information submitted.
- (c) Attained age means your or the life insured's age as at your or his/her last birthday.
- (d) Basic benefit means the basic insurance cover as shown on the schedule page or endorsement and as stated in the basic benefit conditions of this basic benefit contract.
- (e) Cancer means conditions that are covered under this policy and it is defined in Appendix B.
- (f) Cancer benefit means amount payable in the event of a claim for cancer as determined in accordance with clause 23.
- (g) Country of residence means country where the life insured currently lives for more than 183 days consecutively.

(h) Dates

- (i) Date of event means the date of diagnosis of a cancer.
- (ii) Grace period means a period of 30 calendar days after the premium due date.
- (iii) Policy anniversary means any anniversary of the policy effective date.
- Policy start date (or policy effective date) means the date when this policy takes effect, as shown on the schedule page. If there is no day in any month or year that coincides with the policy effective date, the policy anniversary, policy monthiversary, and policy year (where applicable) will be the first calendar day of the next calendar month.
- (v) Policy issue date means the date when this policy is issued, as shown on the schedule page.
- (vi) Policy year means a consecutive 12-month period. The first policy year begins on the policy effective date and ends 1 day before the first policy anniversary. Each subsequent policy year begins on the day of the policy anniversary and ends 1 day before the next policy anniversary.
- (vii) **Policy term** means a prescribed number of years as provided for in the plan name on the **schedule page**, which begins from the **policy start date**.
- (viii) **Benefit start date** means the date when the cover for the **basic benefit** takes effect, as shown on the **schedule page**.
- (ix) Benefit end date means the date when the basic benefit or any supplementary benefit cover ends, as shown on the schedule page.
- (x) Premium end date means the date on which the final premium is due and is to be paid, as shown on the schedule page.
- (xi) **Premium due date** means the date when the **premium** is due and payable according to the payment frequency **you** have chosen.
- (xii) Renewed term means a period equivalent to the **policy term**, from the date of renewal as provided in clause 5 below.
- Death benefit means benefit payable to you in the event of a claim due to the death of life insured as determined in accordance with clause 22.

- (j) Diagnosis or diagnosed means the definitive diagnosis made by a medical examiner, based on radiological, clinical, histological or laboratory evidence which we accept. We may appoint another medical examiner to examine the life insured or the evidence presented. The opinion and diagnosis of this medical examiner will be final and binding.
- (k) **Endorsement** means any document issued and signed by **our** Chief Executive Officer to change the terms of this **policy**. It forms an integral part of this **policy**.
- (I) Life insured means the person named as the life insured on the schedule page or endorsement. This is the person that this policy insures.

(m) Medical examiner means:

- any medical practitioner or specialist doctor with a recognised degree in western medicine who is licensed and authorised to practise in his or her country, who has the relevant skill to provide medical or surgical services for the illness, disability or disease; or
- (ii) any medical practitioner or specialist doctor in Singapore we choose if you or the life insured makes a claim for basic benefit or supplementary benefit (if applicable) under this policy.

This person must not be **you** or the **life insured**, or **your** or the **life insured**'s husband, wife, relative or business partner.

(n) Non-participating

This **policy** does not benefit from **our** surplus distributions. When **you** ask to end the **policy** or if the **policy** lapses or ends, it will have no cash value.

(o) Policy

- (i) This **policy** is made up of the following:
 - a. the **application** form, any amendments, other forms and documents provided by **you** and the **life insured** to apply for this **policy**;
 - b. this basic benefit contract;
 - c. the supplementary benefit contract (if any);
 - d. the schedule page;
 - e. the endorsement (if any);
 - f. any counter offers we made and you accepted; and
 - g. any information and documents provided by **you** and the **life insured** with or after **your application**.
- (ii) We may issue revised schedule pages and/or endorsements to show changes made to this policy. Any change to this policy must be in writing and signed by our Chief Executive Officer.
- (iii) **We** are not bound by any representation made by or to any other person not included in this **policy**.
- (p) Pre-existing cancer refers to any cancer which existed before the policy issue date or the date of reinstatement, whichever is later, unless the condition had been declared and accepted by us:
 - which presented signs or symptoms of which you or the life insured was aware of or should reasonably have been aware of; or
 - (ii) for which treatment was recommended by or received from a medical examiner; or
 - (iii) for which the life insured has undergone medical tests or investigations.
- (q) Pre-existing condition refers to any condition or illness which existed before the policy issue date or the date of reinstatement, whichever is later, unless the condition had been declared and accepted by us:
 - which presented signs or symptoms of which you or the life insured was aware of or should reasonably have been aware of; or
 - (ii) for which treatment was recommended by or received from a medical examiner; or
 - (iii) for which the life insured has undergone medical tests or investigations.
- (r) Premium means the amount you pay in accordance with the payment frequency as shown on the schedule page or endorsement. It consists of the regular premiums payable for the basic benefit and for the supplementary benefits (where applicable) as reflected in our records.
- (s) Schedule page forms part of this policy setting out specific details.

- (t) **Sum insured** means and is equivalent to the amount payable for the **basic benefit** in accordance with the specified **sum insured** for each **basic benefit** as stated in Appendix A of this **basic benefit** contract and reflected on the **schedule page** or **endorsement**.
- (u) Supplementary benefit means an optional insurance coverage attached to this basic benefit contract. You can find details of supplementary benefit on schedule page or endorsement, and terms in the supplementary benefit contract.
- (v) We, our, us refer to Manulife (Singapore) Pte. Ltd.
- (w) You, your, yourself refer to the policy owner of this policy as shown in schedule page or endorsement (if there is an assignment to change the ownership of this policy).

3. Free-look period

- (a) You may cancel this **policy** by writing to us within 14 days after you receive this policy.
- (b) If you cancel the policy within this free-look period, we will refund all premiums paid without interest and less any medical or other expenses we have had to pay in processing your application.
- (c) If **we** send this **policy** to **you** by post or email, it will be considered delivered by **us** and received by **you** 7 days after the date of posting or email sent.

4. Premiums

- (a) The **premiums** payable for this **basic benefit**
 - (i) during the **policy term** is shown on the **schedule page** or **endorsement**; and
 - (ii) during any **renewed term**, will be based on the **attained age** of the **life insured** as at the start of each **renewed term**.
- (b) The premium for this policy is shown on the schedule page or endorsement and the premium rate is not guaranteed. We reserve the right to change the premium rate for this policy by giving you 30 days' notice.
- (c) The **premium** shown will be based on the frequency of payment **you** have chosen.
- (d) If any supplementary benefit is attached to this policy, the premium shown on the schedule page includes the premium for the supplementary benefits.
- (e) You must pay the premiums by the premium due date. It is your responsibility to pay all premiums when due and until the premium end date as shown on the schedule page.
- (f) We will not process the payment if we do not receive the full premiums for the policy.
- (g) If **you** pay **premiums** monthly, **you** must do so using a direct debit facility (GIRO) approved by **us. We** may charge an administrative fee for any **premiums** not paid through GIRO or where the GIRO transaction has not been successful.

5. Renewal

- (a) This **policy** is guaranteed renewable (without any evidence of health) every 5 years, on the date after the expiry date of either (i) the **policy term**; or (ii) subsequent **renewed term**. The last and final **renewed term** shall be 5 years from the **policy anniversary** immediately following the **life insured**'s 70th birthday and no later.
- (b) Each **renewed term** is for a period equivalent to the **policy term**. The first **renewed term** will start on the day after the expiry of the **policy term** and each **renewed term** thereafter (if applicable) will start on the day after the expiry of the immediate preceding **renewed term**.
- (c) The **premium** rates will be revised at the start of each **renewed term.** The revised **premium** and the renewal date will be stated on the **premium** notice issued by **us.**

6. Lapsing and reinstating the policy

- (a) This **policy** will lapse (no cover will be provided) if **you** do not pay the **premiums** by the end of the **grace period**.
- (b) You may ask us to reinstate the policy within 3 months from the date the policy lapsed.
- (c) We will decide whether to reinstate the policy and we must receive:
 - evidence of the **life insured's** eligibility for insurance cover (**you** will have to pay for any medical reports and tests needed);
 - (ii) all overdue **premiums** which would have been paid had the **policy** not lapsed and the interest **we** may charge on these **premiums** (in a way which **we** will decide); and
 - (iii) any amount you may owe us.
- (d) We can include new terms and conditions on the reinstated policy.

7. Non-disclosure

- (a) Under the Insurance Act 1966, **you** and the **life insured** must disclose all facts **you** and/or the **life insured** know or ought to know (including any facts which may affect **our** decision to provide insurance coverage under this **policy**).
- (b) If you and/or the life insured misrepresent or fail to disclose any facts (as described above), we may void this policy. We may determine at our sole discretion whether to refund all premiums received without interest, less the policy debt, amounts you owe to us, medical and other expenses incurred and to be incurred by us under this policy.

8. Incontestability

- (a) Except for fraud, non-payment of premium, any claim that is not covered under this policy, or non-disclosure as described under clause 7, we will not contest the validity of or void this policy after 2 years from any of the following dates, whichever is the latest:
 - (i) the policy issue date; or
 - (ii) the date of the most recent reinstatement of the policy.
- (b) If we contest the validity of or void this policy, we may determine at our sole discretion whether to refund all premiums received without interest, less the policy debt, amounts you owe to us, medical and other expenses incurred and to be incurred by us under this policy.

9. Making a claim

- (a) **You** or the person making a claim must give **us** notice in writing of the claim within 30 days of the event (or as soon as possible).
- (b) You or the person making the claim must give us evidence of the claim within 30 days after notice of the claim (or as soon as possible) and we must receive:
 - (i) this **policy**;
 - (ii) proof of ownership or entitlement of the person making the claim;
 - (iii) the birth certificate, identification documents or other relevant documents **we** may need for the **life insured** or the person making the claim;
 - (iv) the completed claim form and the medical report;
 - (v) proof of the event giving rise to the claim under this **policy**; and
 - (vi) any other document **we** may ask for so **we** can process the claim.
- (c) We may appoint another medical examiner to examine the life insured in Singapore or the evidence presented. The opinion and diagnosis of this medical examiner will be binding on the life insured and us. You will have to pay any travel, accommodation and other costs, but not the cost of the examination carried out by our appointed medical examiner.
- (d) **We** will not be legally responsible if **you** or the person making the claim fails to provide the documents **we** need to check the claim or entitlement under this **policy**.
- (e) If the age or sex (or both) were incorrect on the application, we will adjust the premiums paid or due under this policy to that which would have been appropriate had the age or sex been correctly stated.

- (f) If we make a payment under this policy, this will fulfill our duty under the policy and we will have no further responsibility to you or any other person for the claim. This will apply to any action, claim, proceedings, cost, damages, demand, interest, liability, loss, penalty, tax and expenses you or they may suffer or have to pay as a result of or in connection with the claim.
- (g) We can ask you or the person claiming to repay any amount which we have paid as a result of any mistake or oversight (including on our part or on the part of our employees or representatives).
- (h) We will take any amount you owe us on your policy before we pay any claim.
- (i) We will not pay the death benefit if the life insured dies due to a pre-existing condition within 1 year from the policy issue date or the date of reinstatement of the policy, whichever is later, and we will refund all premiums paid without interest and less any medical or other expenses we have had to pay in connection with this policy.
- (i) We will not pay the cancer benefits if:
 - (i) the life insured did not survive for at least 7 days from the date of event; or
 - (ii) the **date of event** is within 90 days from the **policy issue date** or the date of reinstatement of this **policy**, whichever is later; or
 - (iii) they are in the presence of Human Immunodeficiency Virus (HIV), Acquired Immunodeficiency Syndrome (AIDS) or any AIDS-related condition; or
 - (iv) they are due to a pre-existing cancer.

10. Residence, travel and occupation

There are no restrictions on where the life insured stays, travels or works, unless we say otherwise.

11. Change of country of residence

You must tell us as soon as possible about any change to the country of residence but not more than 30 days from the change.

- (a) If we are not told about the change, we can refuse a claim if the country of residence is not one which we insure for this product.
- (b) We may end the policy according to the risk classification of the new country of residence from the next premium due date of the policy.

12. Assignment

- (a) While this **policy** is in force and during the lifetime of the **life insured**, **you** may use **your policy** as security or collateral or **you** may fully transfer the benefits of the **policy** to another person or organisation.
- (b) You must give us:
 - (i) written notice of the assignment; and
 - (ii) a copy of the assignment.
- (c) We will only treat the notice of assignment as received when it is delivered to our registered address. If you provide the notice through our representative, we will only treat it as received when the representative delivers it to our registered address.
- (d) By acknowledging the notice of assignment, **we** are not responsible for whether the assignment is valid or legally enforceable.

13. Survival period

For the payment of **cancer benefit** mentioned in the **basic benefit** conditions, the **life insured** is required to survive for at least 7 days from the **date of event** before the relevant benefit is payable. Otherwise, only the **death benefit** shall be payable.

Any **premium** due and paid within the 7 days of survival period will be refunded without interest if the **life insured** is alive after the survival period.

14. Waiting period

We will not cover the cancer benefit if cancer is diagnosed within 90 days from:

- (i) the policy issue date; or
- (ii) the date of reinstatement of this policy,

whichever is later.

15. Suicide

- (a) If the life insured dies from suicide within 1 year from the policy issue date, we will not pay the death benefit and will refund all premiums paid without interest and less any medical or other expenses we have had to pay in connection with this policy.
- (b) If the life insured dies from suicide within 1 year from the effective date of the most recent reinstatement of the policy, we will not pay the death benefit and will refund all premiums paid from the start date of the most recent reinstatement without interest and less any medical or other expenses we have had to pay in connection with this policy.

16. Termination

This policy will end:

- (a) when we receive your notice in writing to end the policy;
- (b) when it lapses;
- (c) when the life insured dies;
- (d) when the **death benefit** is paid in full;
- (e) when the cancer benefit is paid in full; or
- (f) on the benefit end date,

whichever happens first.

17. Governing law

This **policy** is subject to, governed by and construed in accordance with the laws of Singapore. The Singapore courts shall have exclusive jurisdiction over this **policy**.

18. Contracts (Rights of Third Parties) Act 2001 of Singapore

A person who is not directly involved in this **policy** will have no rights under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any of the terms.

19. Policy transactions

If you want to carry out any transaction under this policy, you must use the forms we provide to you. You must update us about any change in your personal information, especially your correspondence address, residential address, email address and contact number.

20. Currency

All **premiums** and benefits quoted in this **policy** are in Singapore dollars. Payments to **us** under this **policy** or payments which **we** make under this **policy** will also be in Singapore dollars.

21. Policy Owners' Protection Scheme

This **policy** is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for **your policy** is automatic and no further action is required from **you**. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact **us** or visit the LIA or SDIC web-sites (www.lia.org.sg or www.sdic.org.sg).

Basic benefit conditions

22. Death benefit

If the **life insured** dies while this **policy** is in force, **we** will pay the **sum insured** which applies at the time of death, less any unpaid **premium**. Upon the payment of the **death benefit**, this **policy** will end.

23. Cancer benefit

- (a) If the **life insured** is **diagnosed** with **cancer** while this **policy** is in force, **we** will pay the **sum insured**, less any unpaid **premium**.
- (b) If there is or are other CancerCare policy(ies) issued by **us** or applied by **you** or the **life insured** that cover(s) the same **life insured**, the maximum **cancer benefit we** will pay under all the policies issued by **us** shall not exceed S\$150,000.
- (c) Upon payment of the **cancer benefit**, this **policy** will end.

Appendix A

The table below shows the plan type and **sum insured** offered by **us**. **We** will pay the **basic benefits** as described in clauses 22 and 23 in accordance to the plan type selected by **you** which is shown in the **schedule page** or any other **endorsement**.

	Plan Type / Sum Insured (S\$)		
Basic benefit	Headstart	Essential	Advantage
Cancer benefit	50,000	100,000	150,000
Death benefit	10,000	20,000	30,000

Appendix B

Cancer definition

Early Stage Cancer

Carcinoma in situ of Specified

Intermediate Stage Cancer

Advanced Stage Cancer

Carcinoma in situ

Carcinoma in situ means the focal autonomous new growth of carcinomatous cells confined to the cells in which it originated and has not yet resulted in the invasion and/or destruction of surrounding tissues. 'Invasion' means an infiltration and/or active destruction of normal tissue beyond the basement membrane. The diagnosis of the Carcinoma in situ must always be supported by a histo-pathological report. Furthermore, the diagnosis of Carcinoma in situ must always be positively diagnosed upon the basis of a microscopic examination of the fixed tissue, supported by a biopsy result.

Early Prostate Cancer

Prostate cancer that is histologically described using the TNM Classification as T1N0M0 or Prostate cancers described using another equivalent classification.

Early Thyroid Cancer

Thyroid cancer that is histologically described using the TNM Classification as T1N0M0 as well as Papillary microcarcinoma of thyroid.

Early Bladder Cancer

Bladder cancer that is histologically described using the TNM Classification as Tis or T1N0M0. Non-invasive papillary urothelial carcinoma of the bladder (stage Ta) is excluded.

Early Chronic Lymphocytic Leukemia

Chronic Lymphocytic Leukemia (CLL) RAI Stage 1 or 2. CLL RAI stage 0 or lower is excluded.

Neuroendocrine Tumours

All Neuroendocrine tumours histologically classified as T1N0M0 (TNM Classification).

Gastro-intestinal Stromal Tumours

All Gastro-intestinal Stromal Tumours histologically classified as Stage I or IA according to the latest edition of the AJCC Cancer Staging Manual which are treated with surgery or chemotherapy as

Organs treated with Radical Surgery

The actual undergoing of a Radical Surgery to arrest the spread of malignancy in that specific organ, which must be considered as appropriate and necessary treatment.

"Radical Surgery" is defined in this policy as the total and complete removal of one (1) of the following organs: breast (mastectomy), prostate (prostatectomy), corpus uteri (hvsterectomv), ovarv (oopherectomy), fallopian tube (salpingectomy), colon (partial colectomy with end to end anastomosis) or stomach (partial gastrectomy with end to end anastomosis). The diagnosis of the Carcinoma in situ must always be positively diagnosed upon the basis of a microscopic examination of fixed tissues additionally supported by a biopsy of the removed organ.

Early prostate cancer that is histologically described using the TNM Classification as T1N0M0 or Prostate cancers described using another equivalent classification is also covered if it has been treated with a radical prostatectomy.

The actual undergoing of the surgeries listed above and the surgery must be certified to be absolutely necessary by an oncologist. Partial surgical removal such as lumpectomy and partial mastectomy and partial prostatectomy are specifically excluded.

Carcinoma in situ means the focal autonomous new growth of carcinomatous cells confined to the cells in which it originated and has not yet resulted in the invasion and/ or destruction of surrounding tissues. 'Invasion' means an infiltration and/or active destruction of normal tissue beyond the basement membrane. The diagnosis of the Carcinoma in situ must always be supported by a histopathological report.

The following conditions are specifically excluded from the

Major Cancer

A malignant tumour positively diagnosed with histological confirmation and characterized by the uncontrolled growth of malignant cells with invasion and destruction of normal tissue.

The term Major Cancer includes, but is not limited to, leukemia, lymphoma and sarcoma.

Major Cancer diagnosed on the basis of finding tumour cells and/or tumour-associated molecules in blood, saliva, faeces, urine or any other bodily fluid in the absence of further definitive and clinically verifiable evidence does not meet the above definition.

For the above definition, the following are excluded:

- All tumours which are histologically classified as any of the following:
- Pre-malignant:
- Non-invasive;
- Carcinoma-in-situ (Tis) or Ta;
- Having borderline malignancy;
- Having any degree of malignant potential;
- Having suspicious malignancy:
- Neoplasm of uncertain or unknown behavior; or
- All grades of dysplasia. squamous intraepithelial lesions (HSIL and LSIL) and intra epithelial neoplasia;
- B) Any non-melanoma skin carcinoma, skin confined primary cutaneous lymphoma and dermatofibrosarcoma protuberans unless there is evidence of metastases to lymph nodes or beyond;
- Malignant melanoma that has not caused invasion beyond the epidermis;
- D) All Prostate cancers histologically described as T1N0M0 (TNM Classification) or below; or Prostate cancers of another equivalent or lesser classification;
- E) All Thyroid cancers histologically classified as T1N0M0 (TNM Classification) or below;
- All Neuroendocrine tumours

recommended by an oncologist.

Bone Marrow Malignancies
All bone marrow malignancies
which do not require recurrent
blood transfusions, chemotherapy,
targeted cancer therapies, bone
marrow transplant, haematopoietic
stem cell transplant or other major
interventionist treatment.

The **diagnosis** of the above minor cancers must be established by histological evidence and be confirmed by a specialist in the relevant field.

The following conditions are specifically excluded from coverage:

- Clinical diagnosis
- Any diagnosis on the basis of finding tumour cells and/or tumor-associated molecules in blood, saliva, faeces, urine or any other bodily fluid in the absence of further definitive and clinically verifiable evidence does not meet the above definition.
- Any lesion or tumour which is histologically described as benign, dysplasia, premalignant, borderline malignant, or suspicious malignant potential.
- Cervical Dysplasia, CIN-1, CIN-2 and CIN-3 and low grade & high grade squamous epithelial lesions unless specifically reported as CIS (carcinoma in situ).
- Prostatic Intraepithelial Neoplasia (PIN).
- Vulvar Intraepithelial Neoplasia (VIN).
- Melanoma in situ and any nonmelanoma skin carcinoma (insitu or invasive), skin confined primary cutaneous lymphoma and dermatofibrosarcoma protuberans.
- Non-invasive papillary urothelial carcinoma of the bladder (stage Ta).

All tumours in the presence of Human Immunodeficiency Virus (HIV) infection.

coverage:

- Clinical diagnosis
- Any diagnosis on the basis of finding tumour cells and/or tumor-associated molecules in blood, saliva, faeces, urine or any other bodily fluid in the absence of further definitive and clinically verifiable evidence does not meet the above definition.
- Any lesion or tumour which is histologically described as benign, dysplasia, premalignant, borderline malignant, or suspicious malignant potential.
- Cervical Dysplasia, CIN-1, CIN-2 and CIN-3 and low grade & high grade squamous epithelial lesions unless specifically reported as CIS (carcinoma in situ).
- Prostatic Intraepithelial Neoplasia (PIN).
- Vulvar Intraepithelial Neoplasia (VIN).
- All tumours in the presence of Human Immunodeficiency Virus (HIV) infection.

- histologically classified as T1N0M0 (TNM Classification) or below:
- G) All tumours of the Urinary Bladder histologically classified as T1N0M0 (TNM Classification) or below;
- H) All Gastro-Intestinal Stromal tumours histologically classified as Stage I or IA according to the latest edition of the AJCC Cancer Staging Manual, or below;
- Chronic Lymphocytic Leukaemia less than RAI Stage 3:
- J) All bone marrow malignancies which do not require recurrent blood transfusions, chemotherapy, targeted cancer therapies, bone marrow transplant, haematopoietic stem cell transplant or other major interventionist treatment; and
- All tumours in the presence of HIV infection.