

DBS Alpha Society Card - Frequently Asked Questions

Q. My DBS Alpha Society Card will be expiring soon. Will I be receiving a renewal card?

From 15 September 2021, DBS will stop issuing renewal DBS Alpha Society Cards.

Q. What happens to my DBS Points earned on my existing DBS Alpha Society Card?

Please redeem your DBS Points before its expiry or by 1 December 2021, whichever is earlier. Otherwise, your DBS Points will be forfeited and you will not be able to redeem them. Find out more on how you can redeem your DBS Points [here](#).

Q: What will happen to my outstanding balances, Instalment Payment Plan (IPP), My Preferred Payment Plan, Balance Transfer and Instalment Loan after 1 December 2021?

When your DBS Alpha Society Card is closed on 1 December 2021, you can continue to settle any outstanding balances and/or monthly instalments, which will be reflected on your monthly statements. You may also view your outstanding balances on your Card in DBS digibank.

If you have any outstanding balances not settled by the payment due date, you will be subjected to the late fees, finance and interest charges, where applicable. Find out more [here](#).

Q: What will happen to my Recurring Bill Payment arrangements set up on my DBS Alpha Society Card with other Billing Organisation(s)?

If you have any recurring bill payment arrangements charged to your DBS Alpha Society Card, you will need to contact the respective Billing Organisation(s) to make alternative arrangements. This will also include updating iTunes, PayPal etc. with an alternative DBS/POSB Card for payment.

You can find out more about our suite of DBS/POSB Credit Cards [here](#). You may accumulate miles, enjoy cashback on your shopping or enjoy exclusive rewards curated just for you.

Q: My DBS Alpha Society Card has ATM-linkage to my DBS/POSB Current/Savings Account(s), what do I do?

You will no longer be able to use your DBS Alpha Society Card from 1 December 2021. If you have any ATM-linkage to your Card, please link your Account(s) to another DBS/POSB Card(s)

before 1 December 2021. More details available [here](#). Alternatively, you may wish to apply for another DBS/POSB Card.

Q: Can I continue to use my existing DBS Alpha Society Card?

Yes, you can continue to use your DBS Alpha Society Card until 30 November 2021.

Q: I am an existing DBS Alpha Society Card Cardmember, can I get a card replacement (due to lost, damaged, etc)?

Yes, you can continue to get a card replacement due to lost, damaged card, etc. before the card is discontinued on 1 December 2021.

Q: This is my only Credit Card with DBS, how can I apply for a new Credit Card with the bank?

If you wish to apply for other DBS/POSB Card(s), please visit dbs.com.sg/cards for more information on the full suite of cards available.