

## DBS NUS Alumni Credit Card - Frequently Asked Questions

**Q: Can I apply for a new DBS NUS Alumni Credit Card?**

DBS has stopped accepting applications for DBS NUS Alumni Credit Card from 1 December 2020. The Card and its prevailing privileges will be discontinued from 17 January 2022.

**Q: Will I be receiving a renewal DBS NUS Alumni Credit Card?**

From 17 November 2021, DBS will stop issuing renewal DBS NUS Alumni Credit Cards.

**Q: What happens to my DBS Points earned on my existing Card?**

Please redeem your DBS Points before its expiry or by 17 January 2022, whichever is earlier. Otherwise, your DBS Points will be forfeited, and you will not be able to redeem them. Find out more on how you can redeem your DBS Points [here](#).

**Q: What will happen to my outstanding balances, Instalment Payment Plan (IPP), My Preferred Payment Plan, Balance Transfer and Instalment Loan after 17 January 2022?**

When your DBS NUS Alumni Credit Card is closed on 17 January 2022, you can continue to settle any outstanding balances and/or monthly instalments, which will be reflected on your monthly statements. You may also view your outstanding balances on your Card in DBS digibank.

If you have any outstanding balances not settled by the payment due date, you will be subjected to the late fees, finance and interest charges, where applicable. Find out more [here](#).

**Q: What will happen to my Recurring Bill Payment arrangements set up on my DBS NUS Alumni Credit Card with other Billing Organisation(s)?**

If you have any recurring bill payment arrangements including NUS Alumni membership subscription fees charged to your DBS NUS Alumni Credit Card, you will need to contact the respective Billing Organisation(s) to make alternative arrangements.

You can find out more about our suite of DBS/POSB Credit Cards [here](#). You may accumulate miles, enjoy cashback on your shopping or enjoy exclusive rewards curated just for you.

**Q: My DBS NUS Alumni Credit Card has ATM-linkage to my DBS/POSB Current/Savings Account(s), what do I do?**

You will no longer be able to use your DBS NUS Alumni Credit Card from 17 January 2022. If you have any ATM-linkage to your Card, please link your Account(s) to another DBS/POSB Card(s) before 17 January 2022. More details available [here](#). Alternatively, you may wish to apply for another DBS/POSB Card.

**Q: Can I continue to use my existing DBS NUS Alumni Credit Card?**

Yes, you can continue to use your DBS NUS Alumni Credit Card until 16 January 2022.

**Q: I am an existing DBS NUS Alumni Credit Card Cardmember, can I get a card replacement (due to lost, damaged, etc)?**

Yes, you can continue to get a card replacement due to lost, damaged card, etc. before the card is being demarketed on 17 January 2022.

**Q: How do I contact NUS Alumni?**

You may wish to contact NUS Alumni at [alumnihelpdesk@nus.edu.sg](mailto:alumnihelpdesk@nus.edu.sg)