

DBS NUSS Credit Card - Frequently Asked Questions

Q: Can I apply for a new DBS NUSS Credit Card?

DBS has stopped accepting applications for DBS NUSS Credit Card from 1 February 2021. The Card and its prevailing privileges will be discontinued from 1 November 2021.

Q. Will I be receiving a renewal DBS NUSS Credit Card?

From 1 September 2021, DBS will stop issuing renewal DBS NUSS Credit Cards.

Q. What happens to my DBS Points earned on my existing Card?

Please redeem your DBS Points before its expiry or by 1 November 2021, whichever is earlier. Otherwise, your DBS Points will be forfeited and you will not be able to redeem them. Find out more on how you can redeem your DBS Points [here](#).

Q: What will happen to my outstanding balances, Instalment Payment Plan (IPP), My Preferred Payment Plan, Balance Transfer and Instalment Loan after 1 November 2021?

When your DBS NUSS Credit Card is closed on 1 November 2021, you can continue to settle any outstanding balances and/or monthly instalments, which will be reflected on your monthly statements. You may also view your outstanding balances on your Card in DBS digibank.

If you have any outstanding balances not settled by the payment due date, you will be subjected to the late fees, finance and interest charges, where applicable. Find out more [here](#).

Q: What will happen to my Recurring Bill Payment arrangements set up on my DBS NUSS Credit Card with other Billing Organisation(s)?

If you have any recurring bill payment arrangements including NUSS membership subscription fees charged to your DBS NUSS Credit Card, you will need to contact the respective Billing Organisation(s) to make alternative arrangements. This will also include updating iTunes, PayPal etc. with an alternative DBS/POSB Card for payment.

You can find out more about our suite of DBS/POSB Credit Cards [here](#). You may accumulate miles, enjoy cashback on your shopping or enjoy exclusive rewards curated just for you.

Q: When will the last NUSS monthly membership subscription fees be deducted from my DBS NUSS Credit Card?

The last deduction will be made before 31 Oct 2021 for September 2021 NUSS Statement. You may continue to put your NUSS monthly statements with other DBS/POSB Credit Card by submitting an online form at <https://www.nuss.org.sg/forms/recurring-billing-application.html>. If you do not have another DBS/POSB Credit Cards, apply at go.dbs.com/sg-creditcard.

Q: My DBS NUSS Credit Card has ATM-linkage to my DBS/POSB Current/Savings Account(s), what do I do?

You will no longer be able to use your DBS NUSS Credit Card from 1 November 2021. If you have any ATM-linkage to your Card, please link your Account(s) to another DBS/POSB Card(s) before 1 November 2021. More details available [here](#). Alternatively, you may wish to apply for another DBS/POSB Card.

Q: Can I continue to use my existing DBS NUSS Credit Card?

Yes, you can continue to use your DBS NUSS Credit Card until 31 October 2021.

Q: I am an existing DBS NUSS Credit Card Cardmember, can I get a card replacement (due to lost, damaged, etc)?

Yes, you can continue to get a card replacement due to lost, damaged card, etc. before the card is being demarketed on 1 November 2021.

Q: How do I contact NUSS?

You may wish to contact NUSS at mship@nuss.org.sg