

Watsons CNY Spend & Win Promotion Frequently Asked Questions

Q1. How do I participate in the Promotion?

DBS/POSB Principal Cardmembers can follow the below steps to register for the Promotion:

- i. Be among the first 8,000 Cardmembers to successfully register participation via DBS PayLah! app. Log in to the DBS PayLah! app, select 'Rewards' at the bottom menu bar and tap 'Join Now' under 'Watsons CNY Spend & Win' promo banner.
- ii. Accumulate Qualified Spend and meet the Personalised Spend Goal from 1 January 2021 to 28 February 2021.

Don't have DBS PayLah!? Download the DBS PayLah! via App Store, Google Play or AppGallery.



Q2. How will I know if I have successfully registered for the Promotion?

You will see the spend tracker with the Personalised Spend Goal in your DBS PayLah! app.

Q3. How is my Personalised Spend Goal determined?

The Personalised Spend Goal is set based on criteria which includes your previous spend pattern.

Q4. Can I change my assigned minimum spend amount?

No. Minimum spend amounts assigned cannot be changed. The amount is set based on criteria which includes your personal spend pattern.

Q5. If the Personalised Spend Goal assigned to me is the higher tier but I have already hit the spend for the lower tier, will I be rewarded for spending the amount assigned to the second highest tier?

No. Everyone is assigned a tier and will *only* receive the reward if they achieve their own assigned Spend Goal.

Q6. I registered for the campaign on 28 January 2021. Will my shopping and dining spend made between 1 January and 27 January 2021 be counted towards the qualifying spend?

Only the spend that you make after a successful registration will be considered as eligible spend towards the Promotion. All transactions made before registration will not be considered even if they are made within the campaign period.

Q7. How will I know if I have met the minimum qualified spend?

You will receive updates on your spend goal progress via Push Notifications sent to your DBS PayLah! mobile app (that is linked to your DBS-registered mobile number) when you meet your Personalised Spend Goal. To receive notifications on DBS PayLah! app, kindly enable 'Allow Notifications' in Mobile Settings.

Q8. Can I accumulate Qualified Spend across multiple DBS/POSB Cards?

The minimum Qualified Spend is cumulative across all DBS/POSB card(s) under the Qualified Cardmember during the Promotion Period. For the avoidance of doubt, the Qualified Spend incurred by a Supplementary Cardmember in respect of the Campaign shall accrue to the eligible Principal Cardmember only.

Q9. What should I do after meeting my Personalised Spend Goal?

You will receive a Push Notification on your DBS PayLah! mobile app (that is linked to your DBS registered mobile number) with the game chance by the following dates:

Promotion Period	Game chance redemption period
Period 1: 1 Jan – 31 Jan 2021	10 Feb – 28 Feb 2021
Period 2: 1 Feb – 28 Feb 2021	7 Mar – 31 Mar 2021

Q10. How much Watsons Voucher will be credited to my account?

The Watsons Voucher that can be won will be based on the tier that your personalised spend goal is based on.

Spend Tier	Personalised Spend Goal	Watsons Vouchers to be won
Tier 1	S\$168	S\$6, S\$8, S\$12, S\$28, S\$68
Tier 2	S\$288	S\$8, S\$18, S\$28, S\$68, S\$128

Q11. How can I find the campaign in DBS Lifestyle App?

Log in to the DBS PayLah! app, select 'Rewards' at the bottom menu bar and tap 'Watsons CNY Spend & Win' promo banner.