

**Terms and Conditions Governing the DBS Altitude Card x Agoda - Up to 10 miles Promotion (“Terms and Conditions”)**

**1. Promotion Period**

1.1 The DBS Altitude Card x Agoda - Up to 10 miles Promotion (“**Promotion**”) is valid for accommodation bookings made between 1 January to 30 June 2021 and stay period between 1 January to 30 June 2021 (“**Promotion Period**”).

**2. Eligibility**

2.1 To qualify for the Promotion, a DBS Altitude Cardmember (“**Eligible Cardmember**”) must fulfil the following within the Promotion Period:

- i. Made a Qualifying Spend via Agoda Website at [www.agoda.com/dbsmiles](http://www.agoda.com/dbsmiles) (“**Dedicated site**”) for properties that have the ‘promo eligible’ banner tagged to room type and key in the country code and mobile number registered with bank at the box indicated during booking stage; and
- ii. Charged the Qualifying Spend to either a DBS Altitude Visa Signature Card or DBS Altitude American Express® Card (“**Eligible Card**”); and
- iii. Completed the hotel stay of the Qualifying Spend by 30 June 2021.

For the purposes of calculating the Bonus Miles which the Eligible Cardmember is entitled to, purchases made by both main and supplementary Cardmembers will be consolidated under the main card account (“**Account**”).

2.2 Eligible Cardmembers who have charged to their Eligible Card(s) is entitled to earn the respective miles (in the form of DBS Points) for every S\$1 spend on online accommodation transactions as follows:

a. Properties in Singapore:

Qualifying Spend	Miles earned
First S\$5,000	<ul style="list-style-type: none"> <li>i. Up to 3 miles per S\$1 spend on Online accommodation transactions in accordance with <a href="#">Terms and Conditions Governing the DBS Altitude Card</a>; and</li> </ul>

	ii. Up to 7 miles per S\$1 spend (“ <b>Bonus Miles</b> ”) on online accommodation transactions made via the Dedicated site.
S\$5,001 onwards	i. Up to 2 miles per S\$1 in accordance with <a href="#">Terms and Conditions Governing the DBS Altitude Card</a> ; and ii. Up to 7 miles per S\$1 spend (“ <b>Bonus Miles</b> ”) on online accommodation transactions made via the Dedicated site.

b. Worldwide properties:

Qualifying Spend	Miles earned
First S\$5,000	iii. Up to 3 miles per S\$1 spend on Online accommodation transactions in accordance with <a href="#">Terms and Conditions Governing the DBS Altitude Card</a> ; and iv. Up to 4 miles per S\$1 spend (“ <b>Bonus Miles</b> ”) on online accommodation transactions made via the Dedicated site.
S\$5,001 onwards	iii. Up to 2 miles per S\$1 in accordance with <a href="#">Terms and Conditions Governing the DBS Altitude Card</a> ; and iv. Up to 4 miles per S\$1 spend (“ <b>Bonus Miles</b> ”) on online accommodation transactions made via the Dedicated site.

2.3 Bonus Miles earned (in the form of DBS Points, which can be converted at the rate of 1 DBS Point to 2 miles) may not be transferred to any other Card Account of the Principal Cardmember, or to any third party, and are not exchangeable for cash or credit.

### 3. Qualifying Spend

- 3.1 “Qualifying Spend” refers to online transaction charged to the Card (i.e. transaction date) and posted into the Card Account (i.e. posting date) at the point of computation of the Bonus Miles. It includes local and foreign retail sales made via the Dedicated Page, which is inclusive of hotel tax and service charges but exclude ancillary charges such as meals, mini-bar, beverages, phone, laundry or other extra costs charged to the room account.
- 3.2 Promotion is only applicable to property room type labelled with “promo eligible” banner where an Eligible Cardmember makes payment to Agoda at the time of booking (“**Eligible Hotels**”) (i.e. not applicable if Eligible Cardmember selects to pay later at the hotel). Eligible Cardmember is not entitled to earn miles/DBS Points for transactions that are subsequently cancelled, refunded, charged back, disputed by the traveller, resulting from fraudulent or other unlawful activity, or for which Agoda does not receive payment.
- 3.3 Eligible Cardmember is required to provide their bank registered mobile number as per DBS’ records at the time of booking of Eligible Hotels. Registration with incorrect information may result in an Eligible Cardmember being omitted from qualifying for the Promotion.
- 3.4 Promotion is non-transferable, non-exchangeable and cannot be used in conjunction with any other discounts, cashback sites, loyalty programmes, rewards, promotions, discounted items, and fixed price items unless otherwise stated.
- 3.5 The Bonus Miles (in the form of DBS Points, which can be converted at the rate of 1 DBS Point to 2 miles) earned by Eligible Cardmember under this Promotion will be accumulated and awarded to the Account within 2 calendar months after the end of the Promotion Period.
- 3.6 This Promotion is not valid with any other on-going promotions, offers, vouchers, rebates or privileges, unless otherwise stated.

### 4 General

- 4.1 DBS shall not be responsible for any failure of delay in posting of sales transactions which may result in an Eligible Cardmember being omitted from enjoying the Promotion.
- 4.2 DBS and Agoda’s decision on all matters relating to the Promotion shall be final. No correspondence or claims will be entertained.

4.3 In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotional material relating to the DBS Altitude Card, these Terms and Conditions shall prevail.

4.4 DBS and Agoda may vary these Terms and Conditions or suspend or terminate the Promotion without any notice or liability to any party.

If DBS and/or Agoda becomes aware, or has reason to suspect (in DBS' or Agoda's reasonable opinion), that a customer: (a) has breached these Promotion conditions; (b) has obtained the benefit of this Promotion through any unauthorized channels; (c) has used the Promotion to re-sell any accommodation booked; (d) engaged in conduct which impacts on the fairness, integrity or proper conduct of this Promotion; or (e) acted fraudulently, DBS and/or Agoda may, in its reasonable discretion, cancel such bookings made by the customer using the Promotion without giving any reasons thereon. Agoda reserves the right not to refund customers for the cancelled transactions.

4.5 Eligible Cardmember consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Shopping Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on [www.dbs.com/privacy](http://www.dbs.com/privacy).

4.6 Agoda usual booking terms and conditions apply. In case of dispute, the decision of Agoda's decision shall be final.