

TravellerShield Plus Insurance Policy Promotion with DBS Altitude Card (“Promotion”) Frequently Asked Questions (“FAQ”)

1. When is the Promotion Period?

The Promotion will run from 1 to 30 April 2024 (“Promotion Period”).

2. Do I have to be a DBS Altitude Cardmember to participate in the Promotion?

Yes, you will have to be a DBS Altitude American Express® Cardmember or DBS Altitude Visa Signature Cardmember.

Don’t have the DBS Altitude Card yet? Fret not! You can sign up [here](#) today.

3. What are the privileges for the Promotion?

Each policy accepted during the Promotion Period entitles the Eligible Cardmember to enjoy the following premium discount (“Premium Discount”) and Vouchers (“Vouchers”) as set out in the table below, with no minimum spend required:

Policy	Premium Discount	Vouchers
TravellerShield Plus - Single Trip Plan	60%	S\$10
TravellerShield Plus - Annual Multi-Trip Plan	30%	S\$50

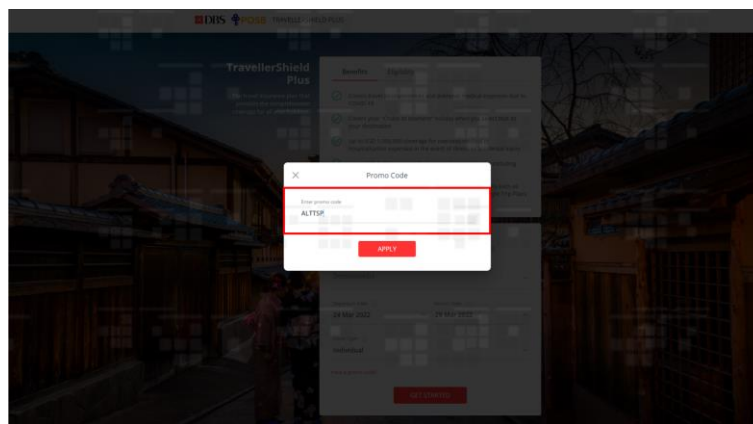
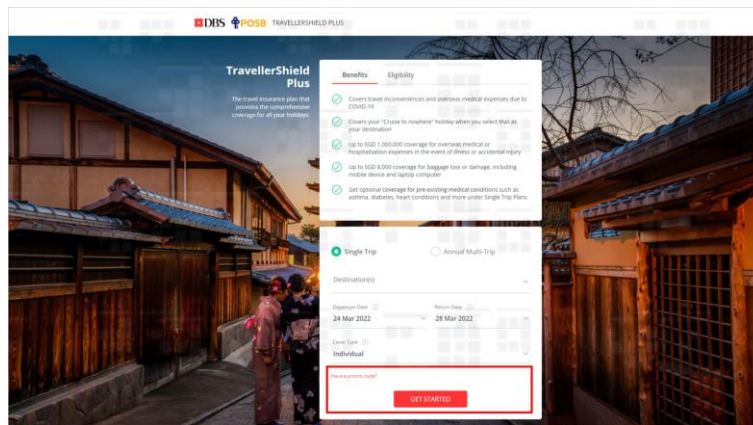
What’s more, you can register for [Sweeter Deals Promotion](#) to be allocated Lucky Draw Chance(s) (“Draw Chance”) to win a RIMOWA luggage (“Prize”) and receive cashback (“Reward”) based on the plan type of Policy purchased.

Policy	Draw Chance	Reward
TravellerShield Plus - Single Trip Plan	One (1) Draw Chance for every Policy purchased	20% cashback (capped at S\$10 per customer, no minimum spend required)
TravellerShield Plus - Annual Multi-Trip Plan	Additional one (1) Draw Chance for every S\$100 spent	20% cashback (capped at S\$10 per customer, no minimum spend required)

4. How can I be eligible for the Promotion?

It’s really easy! Simply follow these steps:

- Step 1: Register for [Sweeter Deals on DBS Marketplace](#)
- Step 2: Enter ‘ALTTSP’ in the Promo Code field during the online application (“Promo Code”) and purchase a new TravellerShield Plus Single Trip or Annual Multi-Trip insurance policy (“Policy”) via the DBS/POSB website, DBS PayLah! App, DBS digibank or at any DBS/POSB branch with your DBS Altitude American Express® Card or DBS Altitude Visa Signature Card (“Eligible Card”) during the Promotion Period.



5. **Will I be entitled to the Promotion if I purchase a Policy on behalf of someone else?**
To enjoy the Promotion, the DBS Altitude Cardmember must be the one of the Insured Persons of the Policy.
6. **What is TravellerShield Plus?**
TravellerShield Plus is an affordable travel insurance plan underwritten by Chubb Insurance Singapore Limited and distributed by DBS Bank Ltd. For more details, you can refer [here](#).
7. **Can I exchange or transfer the Premium Discount, Voucher, Prize or Reward?**
No, the Premium Discount, Voucher, Prize and Reward are non-exchangeable for cash and non-transferrable.
8. **What Vouchers will I be receiving?**
The Vouchers received can be redeemed with the following merchants:
 - a) eCapitaland Voucher
 - b) Dairy Farm Group (Cold Storage, 7-Eleven, Market Place, Guardian, Jasons)
 - c) Deliveroo
 - d) Foodpanda
 - e) Grab
 - f) GrabFood
 - g) GrabMart
 - h) Shopee e-Gift Card
 - i) Zalora (e-Gift Card)

9. How will the Vouchers be sent to me?

Eligible Cardmembers will receive the Vouchers via an electronic direct mailer (“**Notification EDM**”) at their email address indicated during the application of the Policy. Notification EDM will be sent by Chubb’s appointed vendor (with sender email address: chubb_rewards@reward360.sg). In the event that email address is not indicated during application of the Policy, Eligible Cardmembers will receive the Vouchers via an SMS (“**Notification SMS**”) at the mobile number indicated during the application of the Policy.