

## DBS Bonus Cashback Promotion (Feb) Frequently Asked Questions (FAQs)

### 1. How do I participate in the Promotion and earn the S\$125 cash rebate?

- Be among the first 40,000 cardmembers to successfully register for the promotion via the DBS Bonus Cashback Promotion website using your digibank credentials or log in to the DBS Paylah! app, tap 'Rewards' at the bottom menu bar and tap 'Join Now' under 'DBS Bonus Cashback' promotion banner.
- Make at least one S\$5 dining or shopping spend with your DBS/POSB credit card during the promotion period to get **S\$5 cash rebate**.
- Any incremental outstanding balance made for your March, April and May 2021 Credit Card statement will be considered eligible for the promotion of receiving up to S\$120 cash rebate. Total cash rebate is capped at S\$40 per month.

### 2. How do I earn the S\$120 cash rebate?

You will receive 6.88% cash rebate\* for any increase from your February 2021 Credit Card statement balance.

Here's an illustration on how to earn the 6.88% cash rebate during the promotion period:

*Extract from February 2021 Credit Card Statement (for illustration purposes only)*

CARD	TOTAL OUTSTANDING BALANCE	MINIMUM PAYMENT
POSB Everyday	\$ 130.88	\$50.00
DBS Altitude	\$ 1,171.69	\$50.00
<b>TOTAL</b>	<b>\$1,302.57</b>	<b>\$100.00</b>



	Month of Credit Card statement	Total outstanding statement balance	Incremental outstanding statement balance from February 2021	6.88% Cash Rebate*
<b>Month 0</b>	February 2021	S\$1,302.57		
<b>Month 1</b>	March 2021	S\$1,800.00	S\$497.43	S\$34.22
<b>Month 2</b>	April 2021	S\$2,000.00	S\$697.43	S\$40.00
<b>Month 3</b>	May 2021	S\$2,200.00	S\$897.43	S\$40.00
<b>Total Cash Rebate</b>				<b>S\$114.22</b>

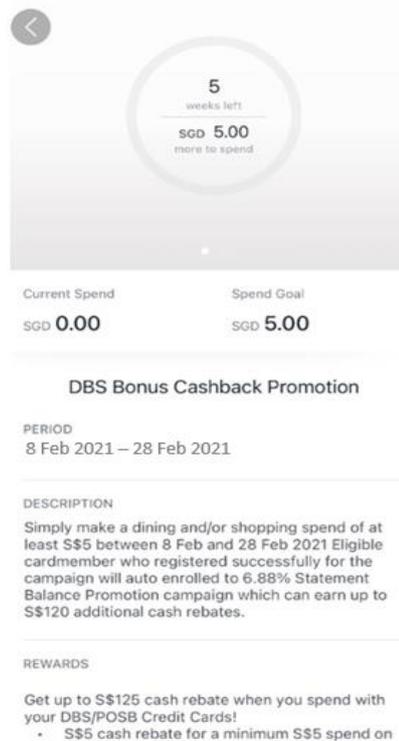
The cashback from this promotion is valid for any incremental outstanding

balance for your March, April and May 2021 DBS/POSB Credit Card statement.

\*Total cash rebate is capped at S\$40 per month

### 3. How will I know if I have successfully registered?

You will see your personalised spend goal of the S\$5 'DBS Bonus Cashback' Promotion under the Reward tab on DBS PayLah! app. Please refer to the sample screenshot below.



### 4. How will I know if I am enrolled for the '6.88% Statement Balance' Promotion?

Upon successful registration of the 'DBS Bonus Cashback' Promotion, you will be automatically enrolled into the 6.88% Cash Rebate Statement Balance Promotion which allows you to earn up to S\$120 additional cash rebates.

Click [here](#) for details of the Statement Balance Promotion.

Cardmembers will not be eligible for the 6.88% Statement Balance Promotion if they have not registered for the 'DBS Bonus Cashback' Promotion and/or if it has been fully subscribed.

### 5. When will I receive the cash rebate?

The S\$5 cash rebate will be automatically credited into your Card account within 5 working days once your spend goal is met.

The cash rebate amounting up to S\$120 will be credited into your Card account within 30 days from the promotion end date, should your statement balance increase for your March, April and May 2021 Credit Card statement. However, this can take up to 90 days from the promotion end date

**6. How will I know if I have met the spend goal for the S\$5 cash rebate promotion?**

You will receive a push notification sent to your DBS PayLah! mobile app when you hit your goal.

To receive notifications on DBS PayLah! app, kindly enable 'Allow Notifications' in Mobile Settings.

**7. I registered for the campaign on 15 Feb. Will my shopping and dining spend made before that be counted towards the spend goal?**

Only the spend that you make after a successful registration will be considered as eligible spend towards the Promotion. All transactions made before registration will not be considered even if they are made within the campaign period. See illustration below:



**8. How can I find the promotion/spend tracker on DBS PayLah! app?**

Log in to the DBS PayLah! app, tap 'Rewards' at the bottom menu bar, then tap on 'DBS Bonus Cashback' promotion banner to view the promotion and your spend tracker.

**9. I made a purchase at Watsons. Will this transaction be considered a Qualified Spend?**

No, purchases at Watsons are not considered under the Shopping category. Purchases at Guardian and Unity are excluded as well.

**10. I ordered food delivering service via Foodpanda and Grab. Will this transaction be considered a Qualified Spend?**

Yes, food ordering through Foodpanda and Grab are considered under the Dining category. However, do note that orders via Pandamart and Grabmart are not considered under the Dining category.