

## Terms and Conditions Governing DBS 7.7 Extra Bonus Day Campaign (“Promotion”)

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

### Definitions

1. The DBS Extra Bonus Day shall be held on 7 July 2022.
2. The Promotion is applicable to all DBS/POSB personal Principal Credit/Debit (“**DBS/POSB Card**”) cardmembers (“**Cardmember**”).
3. “**Eligible Card**” means Cardmember’s card account(s) must not be suspended, cancelled or terminated by DBS and in good standing (i.e. to abide by the terms and conditions listed in the DBS Card Agreement) throughout the Promotion and Redemption Period.

### Eligibility and Mechanics

4. The Promotion allows Cardmembers to each collect a payment voucher (“**Voucher**” or “**Vouchers**”) worth \$7.70 on Lazada, and enjoy S\$7.70 off their purchases made on Lazada on the DBS Extra Bonus Day upon application of the Voucher. The payment of the purchase and order made on Lazada must be charged to a DBS/POSB Card on Extra Bonus Day. (“**Qualified Cardmembers**”).
5. The Voucher will be available for collection on Lazada mobile application at the following timings scheduled on Extra Bonus Day, limited to the corresponding number of collections and redemptions.

Timeslots scheduled on Extra Bonus Day	Limited Number of Redemptions
12:00 pm to 5:59 pm	Capped at the first 9,700 redemptions
6:00 pm to 11:59 pm	Capped at the first 9,780 redemptions

6. The Voucher will be valid for usage on Extra Bonus Day from 12:00PM to 11:59PM and only on applicable purchases and orders made on Lazada mobile application.
7. Each Qualified Cardmember is entitled to collect and redeem maximum 1 (one) Voucher, regardless of the number of DBS/POSB Cards that he/she has.
8. The collected Voucher will be automatically applied only at the checkout payment page when an Eligible Card is used by the Cardmember.
9. DBS shall not be responsible for any failure or delay in transacting of sales transactions which may result in Cardmembers being ineligible for the Promotion.

### Voucher Terms and Conditions

10. The Voucher is only redeemable on Lazada orders, excluding RedMart orders, and has no minimum spending required to redeem.

11. The Voucher is applicable to all items on Lazada, except toddler formula (0 – 12 months), digital goods and gold/jewellery. The Vouchers are not applicable for delivery or shipping charges, or over-the-phone purchases.
12. The Vouchers may be used together with other benefits such as free shipping, sellers' and Lazada campaign collectible vouchers, but may not be used together with any other bank or payment vouchers.
13. The Voucher is effective for use only on 7 July 2022, only available for a one-time use during checkout and any remaining balance will be forfeited. Cancelled orders will invalidate the use of the Voucher.
14. The Voucher is not exchangeable for cash or any other items, will not be replaced/reimbursed if lost, stolen, damaged or expired. The Voucher cannot be cancelled or refunded.
15. The Voucher can only be used on the Lazada iOS or Android mobile applications.
16. Lazada reserves the right to cancel suspicious orders without prior notice. This includes voucher abuse, including vouchers redeemed using multiple accounts or multiple checkouts associated with the same customer or group of customers; and vouchers used in bad faith.

#### General

17. DBS shall not be responsible for any failure or delay in transacting of sales transactions which may result in Cardmembers being omitted from enjoying the Promotion.
18. DBS reserve the right at any time without giving any reason or notice to withdraw or cancel any Voucher awarded or charge the full value of the Voucher to a Cardmember without liability.
19. DBS will have the final decision on all matters regarding the Promotion.
20. DBS may change these terms or suspend/terminate the Promotion without giving any notice.
21. Notwithstanding anything herein, DBS has the absolute discretion to determine the eligibility of any person to participate in the Promotion.
22. These terms and conditions shall be read in conjunction with the DBS Cards General Promotions Terms & Conditions. In the event of any inconsistency, these terms and conditions shall prevail insofar as they apply to the Promotion. Please visit [www.dbs.com.sg/dbscardstnc](http://www.dbs.com.sg/dbscardstnc) for a copy of the DBS Cards General Promotions Terms & Conditions.
23. Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy which can be found at [www.dbs.com/privacy](http://www.dbs.com/privacy).

## DBS 7.7 Extra Bonus Day Campaign (“Promotion”) Frequently Asked Questions

### Q1. How can I participate & what will I receive in the Promotion?

It’s really easy! There is no registration required. Simply head over to Lazada on Extra Bonus Day, go to the Vouchers page and collect the S\$7.70 Payment Voucher offered by DBS. The Vouchers will be released for collection and redemption on Lazada mobile application at the following timings scheduled on Extra Bonus Day, limited to the corresponding number of collections and redemptions.

Timeslots scheduled on Extra Bonus Day	Limited Number of Redemptions
12:00 pm to 5:59 pm	Capped at the first 9,700 redemptions
6:00 pm to 11:59 pm	Capped at the first 9,780 redemptions

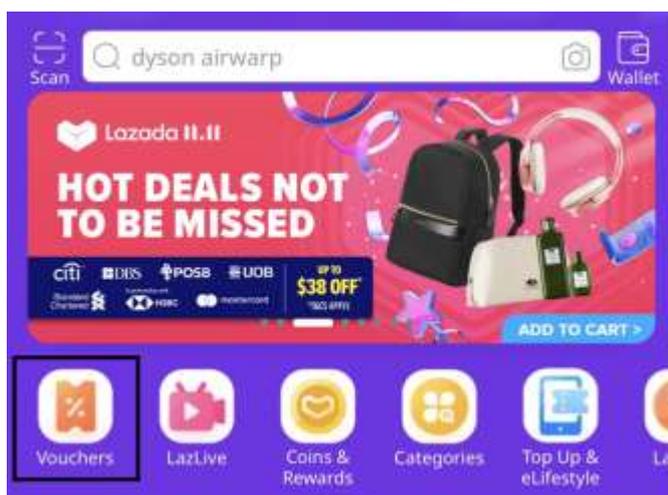
Upon collection, you can proceed to check out and the Voucher that you have collected will be automatically applied at the checkout payment page, when you use your DBS/POSB Credit/Debit Card(s). While stocks last only. Please note that each Cardmember is entitled to collect and redeem maximum 1 (one) Voucher, regardless of the number of DBS/POSB Cards that he/she has.

### Q2. When is Extra Bonus Day?

Mark your calendar! The Extra Bonus Day will be held on 7 July 2022.

### Q3. How do I collect the Voucher on Lazada?

- i. Head over to Lazada Mobile App home page on 7 July 2022
- ii. Click on the **Vouchers** icon
- iii. Look for S\$7.70 voucher offered by DBS and Click on **Collect**.



**Q4. How do I know if I have successfully collected the Voucher and how do I redeem the Voucher ?**

To check if you have successfully collected the Voucher, simply see if the Voucher has been automatically applied at the checkout page. Do note that the Voucher will only be applied if a DBS/POSB Card is used for payment.

**Q5. Can I redeem the Voucher over 2 transactions?**

The Voucher is only redeemable in 1 transaction, available for a one-time use during checkout and any remaining balance will be forfeited. Cancelled orders will invalidate the use of the Voucher.

**Q6. How long will the Voucher be valid for?**

The Voucher will be valid for usage on 7 July 2022 from 12:00 PM to 11:59 PM.

**Q7. My order is S\$3, can I apply the remaining discount on another order?**

The Voucher is only redeemable in 1 transaction, available for a one-time use during checkout and any remaining balance will be forfeited.

**Q8. I have collected the Voucher, but I do not see the Voucher being applied at the checkout page. How can I resolve this issue?**

To enjoy the Voucher, a DBS/POSB Card must be used for payment. If you still encounter this issue after using DBS/POSB Card for payment, please reach out to Lazada Help Center via [www.lazada.sg/helpcenter/](http://www.lazada.sg/helpcenter/).