

## Terms and Conditions Governing DBS 9.9 Extra Bonus Day Campaign (“Promotion”)

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

### Definitions

1. The DBS Extra Bonus Day shall be held on 9 September 2022.
2. The Promotion is applicable to all DBS/POSB personal Principal Credit/Debit (“**DBS/POSB Card**”) cardmembers (“**Cardmember**”), with DBS/POSB Credit/Debit Cards issued in Singapore.
3. “**Eligible Card**” means Cardmember’s card account(s) must not be suspended, cancelled or terminated by DBS and in good standing (i.e. to abide by the terms and conditions listed in the DBS Card Agreement) throughout the Promotion and Redemption Period.

### Eligibility and Mechanics

4. The Promotion allows Cardmembers to enjoy the following discounts off selected bookings made on Agoda, Klook and Trip.com (“**Selected Merchants**”) on the DBS Extra Bonus Day (“**Discount**”), with the application of respective promo codes (“**Promo Codes**”):

<b>Selected Merchants</b>	<b>Applicable Discount and Spending Requirement</b>	<b>Promo Code</b>
Agoda	20% off Hotel Bookings, capped at S\$99.	No promo code is required.
Klook	S\$99 off bookings site-wide with a min. spend of S\$350	‘DBS99OFF’
Trip.com	S\$99 off flight, hotel bookings, and/or purchase of tours and tickets with a min. spend of S\$350	<ul style="list-style-type: none"><li>• ‘DBS99FLT’ for flight bookings</li><li>• ‘DBS99HTL’ for hotel bookings</li><li>• ‘DBS99TNT’ for tours and tickets bookings</li></ul>

The payment of the bookings made with the Selected Merchants must be charged directly to a DBS/POSB Card on Extra Bonus Day. (“**Qualified Cardmembers**”).

5. The Discount will be valid for use only on Extra Bonus Day from 1:00AM till 11:59PM, only on applicable bookings made with Agoda and subject to availability.
6. The Promo Codes will be valid for one-time use only on Extra Bonus Day from 12:00AM till 11:59PM, only on applicable bookings made with Klook and Trip.com and subject to availability.
7. The Promo Code must be entered at checkout page to enjoy the Discount and will only be applicable when an Eligible Card is used by the Cardmember. Any remaining balance of the Discount will be forfeited.
8. Each Qualified Cardmember is entitled to redeem maximum once per Promo Code, regardless of the number of DBS/POSB Cards that he/she has.
9. DBS shall not be responsible for any failure or delay in transacting of sales transactions which may result in Cardmembers being ineligible for the Promotion.

10. Cancelled bookings will invalidate the use of the Promo Code for the Qualified Cardmember.
11. The Discount is non-transferable and non-cumulative, and the Promo Code cannot be used in conjunction with promo codes from any other bank and other sites, other promotions, rewards, loyalty programmes, discounts, fixed price items (unless specified), coupons or privileges.
12. The Promo Code is not valid for redemptions with payment modes such as Google Pay, Apple Pay, Samsung Pay or other mobile contactless payment modes.
13. The Promo Code is not exchangeable for cash or any other items, will not be replaced/reimbursed if lost, stolen, damaged or expired. The Promo Code cannot be cancelled or refunded.
14. The Selected Merchants reserve the right to cancel suspicious bookings without prior notice. This includes Promo Code abuse, including Promo Code redeemed using multiple accounts or multiple checkouts associated with the same customer or group of customers; and Promo Code used in bad faith.

#### Terms and Conditions – Selected Merchants

##### a) Agoda

- i. The Discount is limited to a cap of S\$99 per transaction, and limited to the first 505 hotel bookings made on Extra Bonus Day from 1:00AM till 11:59PM.
- ii. The Discount is applicable for bookings of selected hotels (prepaid room types only, not applicable for pay at hotel room types) made through a dedicated landing page only at the following URL: [www.agoda.com/dbs](http://www.agoda.com/dbs), and the Agoda mobile application.
- iii. The Discount is valid only for hotels with the "Promo Eligible" tag on the hotel and room type search results page, and applicable to hotel room charges only (excluding local taxes, service fees and additional charges).
- iv. To book on app, click the button on your mobile webpage or scan the QR code from desktop site to launch your Agoda App. Discount will be reflected at the payment page when you key in valid DBS/POSB Card details.
- v. Agoda's General Terms and Conditions apply, visit [www.agoda.com/dbs](http://www.agoda.com/dbs).

##### b) Klook

- i. The Discount is limited to the first 505 redemptions made on Extra Bonus Day from 12:00AM till 11:59PM.
- ii. The Discount is applicable only with a min. spend of S\$350 in a single transaction and valid only for bookings made via Klook's website and mobile app, excluding listings on third-party platforms (Agoda, Booking.com, Hotels.com).
- iii. The Discount will be applied on the final price and displayed on the payment page if the Promo Code is successfully applied, no discount will be given if the Promo Code fails to apply.
- iv. Klook reserves the right to require payment of fees or charges for any services offered by Klook.

- c) Trip.com
- i. The Discount is limited to the first:
    - a. 230 redemptions for flight bookings;
    - b. 250 redemptions for hotel bookings; and
    - c. 25 redemptions for purchase of tours and ticketsmade on Extra Bonus Day from 12:00AM till 11:59PM, and will be served on a first come first served basis.
  - ii. The Discount is applicable only with a min. spend of S\$350 in a single transaction.
  - iii. For flight bookings, the minimum spend of S\$350 excludes airport taxes, fees and surcharges.
  - iv. In case of booking cancellations, the Promo Code used for the booking will automatically be credited back to the user's account and made available again for use during the promotion period it was issued in. The user may not be guaranteed to use the Promo Code again if the quota has been used up at the time he/she books the product again.
  - v. The Promo Code used to make hotel bookings which are then modified by customer service hotline will be considered null and void. In such an event, customers will not be credited back with the Promo Code and will not be entitled to any new Promo Code.
  - vi. DBS and TRIP reserves the right at each of its absolute discretion to terminate the promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any customer and the dates of the promotion.

### General

15. DBS reserve the right at any time without giving any reason or notice to withdraw or cancel any Promo Code awarded or charge the full value of the Promo Code to a Cardmember without liability.
16. DBS will have the final decision on all matters regarding the Promotion.
17. DBS may change these terms or suspend/terminate the Promotion without giving any notice.
18. Notwithstanding anything herein, DBS has the absolute discretion to determine the eligibility of any person to participate in the Promotion.
19. These terms and conditions shall be read in conjunction with the DBS Cards General Promotions Terms & Conditions. In the event of any inconsistency, these terms and conditions shall prevail insofar as they apply to the Promotion. Please visit [www.dbs.com.sg/dbscardstnc](http://www.dbs.com.sg/dbscardstnc) for a copy of the DBS Cards General Promotions Terms & Conditions.
20. Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy which can be found at [www.dbs.com/privacy](http://www.dbs.com/privacy).

## DBS 9.9 Extra Bonus Day Campaign (“Promotion”) Frequently Asked Questions

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### Q1. How can I participate & what will I receive in the Promotion?

It's really easy! There is no registration required. You may refer below for the steps to enjoy the discounts from the Selected Merchants:

#### Agoda

To enjoy 20% off hotel bookings (capped at S\$99) made on Agoda, simply:

- Step 1. Visit Agoda's mobile application or dedicated URL: [www.agoda.com/dbs](http://www.agoda.com/dbs) on Extra Bonus Day.
- Step 2. “Activate the offer” by clicking on the toggle button on the banner that appears on the mobile app and the prices for the eligible hotels displayed will be automatically reduced.
- Step 3. Select your desired destination and hotel properties, and ensure that you are using your DBS/POSB Credit/Debit Card(s) for payment. Enjoy the savings!

#### Klook

To enjoy S\$99 off bookings made on Klook, simply:

- Step 1. Visit Klook's mobile application or dedicated URL: <https://www.klook.com/en-SG/tetris/promo/sg-dbs/> on Extra Bonus Day and choose your travel experience.
- Step 2. Ensure you have hit the min. spending of S\$350 before you checkout your booking.
- Step 3. Enter the Promo Code **DBS99OFF** at the checkout page and ensure that you are using your DBS/POSB Credit/Debit Card(s) for payment. Enjoy the savings!

#### Trip.com

To enjoy S\$99 off flights, hotels and/or tours and tickets bookings on Trip.com, simply:

- Step 1. Visit Trip.com's mobile application or dedicated URL: <https://sg.trip.com/w/dbs-sg> on Extra Bonus Day and choose your travel experience.
- Step 2. Ensure you have hit the min. spending of S\$350 before you checkout your booking.  
  
To note: For flight bookings, min spend exclude airport taxes, fees and surcharges.
- Step 3. Enter the Promo Codes based on the category of bookings you are making at the checkout page:

- **DBS99FLT** for flight bookings
- **DBS99HTL** for hotel bookings
- **DBS99TNT** for tours and tickets bookings

and ensure that you are using your DBS/POSB Credit/Debit Card(s) for payment. Enjoy the savings!

The redemptions are limited to the following numbers on the Extra Bonus Day:

Selected Merchants	Applicable Discount and Spending Requirement	Redemption Numbers
Agoda	20% off Hotel Bookings, capped at S\$99.	Limited to the first 505 hotel bookings
Klook	S\$99 off bookings site-wide with a min. spend of S\$350	Limited to the first 505 bookings
Trip.com	S\$99 off flight, hotel and/or tours and tickets bookings with a min. spend of S\$350	Limited to the first: <ol style="list-style-type: none"> <li>230 redemptions for flight bookings;</li> <li>250 redemptions for hotel bookings; and</li> <li>25 redemptions for purchase of tours and tickets</li> </ol>

Please note that each Cardmember is entitled to collect and redeem maximum once per Promo Code per merchant, regardless of the number of DBS/POSB Cards that he/she has.

## Q2. When is Extra Bonus Day?

Mark your calendar! The Extra Bonus Day will be held on 9 September 2022.

## Q3. I am a new-to-Klook user. Can I redeem the Extra Bonus Day Promo Code and subsequently redeem the code for New Users?

As a new-to-Klook user, you can redeem the code for New Users in your first booking, before redeeming the Extra Bonus Day Promo Code in another booking on Extra Bonus Day.

Do note that you will no longer be able to redeem the New User code if you choose to redeem the Extra Bonus Day Promo Code on your first booking.

## Q4. How do I know if I am eligible to redeem and have successfully redeemed the Promo Code?

For Agoda, if you are able to click on the toggle button on the banner that appears on the app and the prices for the eligible hotels displayed are reduced, you are eligible to redeem. If the reduced price is charged to your DBS/POSB Card, you have successfully redeemed the discount.

For Klook and Trip.com, you may enter the Promo Code at the checkout page to check if you are eligible for the promotion. Do note that the Promo Code will only be applied if a DBS/POSB Card is used for payment. The Promo Code is successfully applied when \$99 has been deducted from your booking. To complete your redemption, you may proceed to checkout.

For the latest availability of the Discounts, please visit the selected merchants' promotion webpages.

#### **Q5. What kind of bookings is eligible for this promotion?**

For Agoda, only hotel bookings are eligible for this promotion.

For Klook, bookings made via Klook's website and mobile app, excluding listings on third-party platforms (Agoda, Booking.com, Hotels.com) are eligible for this promotion

For Trip.com, flights, hotels, tours and tickets bookings are eligible for this promotion.

#### **Q6. Can I redeem the Promo Code over 2 transactions?**

The Promo Code is only applicable for a one-time usage and any remaining balance will be forfeited upon checkout. Cancelled bookings will invalidate the use of the Promo Code.

#### **Q7. How long will the Discount/Promo Codes be valid for?**

The Discount for Agoda will be valid for the first 505 hotel bookings made on Extra Bonus Day from 1:00AM till 11:59PM.

The Promo Code for Klook will be valid for the first 505 bookings made on Extra Bonus Day from 12:00AM till 11:59PM.

The Promo Code for Trip.com will be valid for the first:

- a) 230 redemptions for flight bookings;
- b) 250 redemptions for hotel bookings; and
- c) 25 redemptions for purchase of tours and tickets

made on Extra Bonus Day from 12:00AM till 11:59PM.