

Frequently Asked Questions (“FAQs”) for the DBS Live Fresh Card - Up to 10% Cashback on Electronics & Entertainment Spend Promotion (“Promotion”)

1. How do I participate in the Promotion?

To participate in the Promotion, you must be a Principal DBS Live Fresh Cardmember and among the first 8,000 to successfully register online via the DBS Live Fresh Card – Up to 10% Cashback on Electronics & Entertainment Spend Promotion webpage at go.dbs.com/sg-gameon (“Registration Page”).

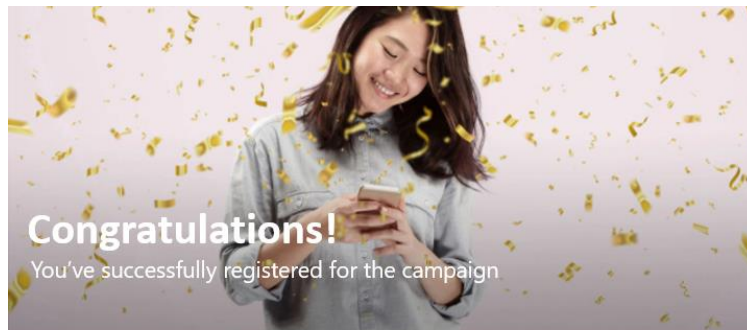
Upon registration, you can start charging to your DBS Live Fresh Card to meet the minimum Qualifying Spend of S\$1,200 within each calendar month of the Promotion Period. Qualifying Spend will be calculated from the date of registration.

2. Is this Promotion applicable for Supplementary Cardmembers?

Supplementary Cardmembers are not eligible to participate in the Promotion. However, if your Principal Cardmember has registered for the Promotion, spend made on your Supplementary Card can be considered towards the Qualifying Spend and will be aggregated under the Principal Card Account.

3. How will I know if I have successfully registered for the Promotion?

If you have registered online via the DBS Live Fresh Card – Up to 10% Cashback on Electronics & Entertainment Spend Promotion webpage at go.dbs.com/sg-gameon (“Registration Page”), a successful registration message will appear (refer to screenshot below). It will also state the Spend Goal and Reward.



Promotion Details

Spend Goal
S\$ **1,200**

Rewards

**Up to 10% Cashback on
Electronics & Entertainment**

Promotion period: **1 October 2020 to 31 January 2021**

4. How do I check if I have previously registered for the Promotion?

You can click on the “Register now” button on the DBS Live Fresh Card – Up to 10% Cashback on Electronics & Entertainment Spend Promotion webpage at go.dbs.com/sg-gameon (“Registration Page”) and re-login with your iBanking user ID and PIN. You will see that you have registered for the Promotion (refer to screenshot below).



You're already registered for this promotion.

Promotion Details

Spend Goal
S\$ 1,200

Rewards

**Up to 10% Cashback on
Electronics & Entertainment**

Promotion period: 1 October 2020 to 31 January 2021

5. Why am I not able to see a spend tracker after I download or log in to DBS Lifestyle App?

The spend tracker is currently not available on the DBS Lifestyle App for the Promotion.

6. Can I participate in the Promotion if I sign up for the DBS Live Fresh Card during the Promotion Period?

Yes, you will need to register online via the DBS Live Fresh Card – Up to 10% Cashback on Electronics & Entertainment Spend Promotion webpage at go.dbs.com/sg-gameon (“Registration Page”), subject to availability of registration slots.

7. The Promotion Period is from 1 October 2020 to 31 January 2021. If I have registered for the Promotion in October, do I need to register again for the following months?

You are only required to register once to participate from the date of registration till the end of the Promotion Period.

8. I registered for the Promotion on 15 October 2020, will my purchases made between 1 and 14 October 2020 be counted towards the Qualifying Spend?

Only transactions made from the date of registration will be considered into the Qualifying Spend (i.e. 15 October 2020 till 31 January 2021).

9. Will I receive the additional 5% cashback on Electronics & Entertainment Spend if I do not meet the minimum Qualifying Spend of S\$1,200 per calendar month?

You will need to meet the minimum Qualifying Spend of S\$1,200 in each calendar month to receive the additional 5% cashback on Electronics & Entertainment Spend. If you do not meet the minimum Qualifying Spend of S\$1,200 per calendar month, you will still earn up to 5% cashback on Contactless and Online Spend in accordance with [Terms and Conditions Governing the DBS Live Fresh Card Cashback Programme](#).

10. Can I accumulate the Qualifying Spend across multiple DBS/POSB Cards?

Only transactions made on DBS Live Fresh Card will be considered towards the Qualifying Spend.

11. What transactions are considered towards the computation of the Qualifying Spend?

Qualifying Spend refers to retail transaction(s) in local and foreign currencies charged to the Card in a particular calendar month based on transaction date, provided that such transaction(s) have been posted into the Card Account as at the point of computation of the additional 5% cashback on Electronics & Entertainment Spend. It excludes posted 0% interest-free instalment plan monthly transactions (“**IPP**”), posted My Preferred Payment instalment plan monthly transactions (“**MP3**”), interest, finance charges, cash withdrawal, Cash Advance, balance transfer, AXS payments (except Pay+Earn), SAM online bill payments, bill payments via Internet banking, all fees charged by DBS and any refund or transaction which is subsequently reversed or re-credited (whether in whole or part) for any reason.

12. What transactions are considered as Electronics & Entertainment Spend?

Electronics & Entertainment Spend refers to contactless and online retail transaction(s) in local and foreign currencies that are tagged to the following Merchant Category Code(s) (“**MCC**”), charged to the Card in a particular calendar month based on transaction date, provided that such transaction(s) have been posted into the Card Account as at the point of computation of the Cashback.

| Merchant Category Code | |
|--|------|
| Computers and Computer Peripheral Equipment and Software | 5045 |
| Electrical Parts and Equipment | 5065 |
| Electronics Shops | 5732 |
| Computer Software Shops | 5734 |
| Digital Goods Media – Books, Movies, Music | 5815 |
| Digital Goods – Games | 5816 |
| Digital Goods – Large Digital Goods Merchant | 5818 |
| Bicycle Shops - Sales and Service | 5940 |

| | |
|--|------|
| Sporting Goods Shops | 5941 |
| Cinemas | 7832 |
| Video Tape Rental Shops | 7841 |
| Dance Halls, Studios and Schools | 7911 |
| Theatrical Producers (except Films) and Ticket Agencies | 7922 |
| Bands, Orchestras, and Miscellaneous Entertainers-Not Elsewhere Classified | 7929 |
| Billiard and Pool Establishments | 7932 |
| Bowling Centers | 7933 |
| Commercial Sports, Professional Sports Clubs, Sports Grounds, and Sports Promoters | 7941 |
| Tourist Attractions and Exhibits | 7991 |
| Public Golf Courses | 7992 |
| Video Amusement Game Supplies | 7993 |
| Video Game and Amusement Arcades/Establishments | 7994 |
| Amusement Parks, Circuses, Carnivals, and Fortune Tellers | 7996 |
| Membership Clubs (Sports, Recreation, Athletic), Country Clubs, and Private Golf Courses | 7997 |
| Aquariums, Seaquariums, Dolphinariums | 7998 |
| Recreation Services-Not Elsewhere Classified | 7999 |

13. I have met the minimum Qualifying Spend of S\$1,200 per calendar month, when will I receive the additional 5% cashback on Electronics & Entertainment Spend?

Cashback earned will be credited to the Card Account within 60 days following the month the Qualifying Spend is charged and posted into the Card Account.