

## Frequently Asked Questions (“FAQs”) for the DBS Million Miles Giveaway Lucky Draw (“Promotion”)

### 1. When is the Promotion happening?

The Promotion will run from 1 September 2023 to 31 January 2024 (“Promotion Period”).

### 2. Who can participate in the Promotion?

The Promotion is only applicable to customers with a principal DBS Altitude American Express® Card, DBS Altitude Visa Signature Card, DBS Insignia Card, DBS Treasures Black Elite American Express® Card, DBS Vantage Card, DBS Woman’s Card, or DBS Woman’s World Card (“Eligible Cards”).

### 3. Is the Promotion applicable for my Supplementary Cardmember(s)?

Your Supplementary Cardmember(s) are not eligible to participate in the Promotion. However, spend made on your Supplementary Card(s) can be considered towards the Eligible Spend under this Promotion.

### 4. How do I qualify to participate in the Promotion? Is there a minimum spend requirement to earn Lucky Draw Chance(s)?

To qualify for the Lucky Draw, Eligible Cardmembers will need to charge a minimum spend of S\$100 on Travel Spend or Overseas Spend to their Card during the Promotion Period (“Eligible Spend”).

### 5. How many Lucky Draw Chances will I receive? Is there a minimum spend requirement to earn Lucky Draw Chance(s)?

Eligible Cardmembers will be allocated with one (1) Lucky Draw Chance for every S\$100 Travel Spend and/or (10) Lucky Draw Chances for every S\$100 Overseas Spend made on the Card during the Promotion Period (“Draw Chances”).

### 6. Is there any cap on the Lucky Draw Chances?

No, there is no cap on the Lucky Draw Chances. The more you spend, the more Lucky Draw Chances you will earn!

### 7. What is considered as Eligible Spend?

Travel Spend refers to in-store and online travel transaction(s) in local and/or foreign currencies that are charged to Eligible Card(s) during the Promotion Period and posted into the Card account at the point of computation of Lucky Draw Chances.

Overseas Spend refers to card transaction(s) made in foreign currency but excludes the following listed in [Clause 6 of the Terms and Conditions](#). Card transactions made overseas but effected or charged in Singapore dollars and online transactions effected in foreign currencies will not be treated as Overseas Spend.

Last Updated: 01 September 2023

Page 1 of 3

**DBS Bank Ltd**

CBG -Card & Unsecured Loans  
12 Marina Boulevard, Level 5  
DBS Asia Central @  
Marina Bay Financial Centre Tower 3  
Singapore 018982

Tel: 1800 111 1111

[www.dbs.com/sg/card](http://www.dbs.com/sg/card)

**8. Can I accumulate Eligible Spend across the Eligible Cards that I hold?**

Yes! You can accumulate Eligible Spend across the Eligible Card(s) throughout the Promotion Period. The Eligible Spend incurred by a Supplementary Cardmember will be accrued to the Principal Cardmember too.

Example scenario:

Date	Travel Spend made on DBS Altitude Visa Signature Card	Overseas Spend made on DBS Vantage Card
25 September 2023	S\$54.30	S\$250.50
27 December 2023	S\$218.60	N.A.
<b>Total Eligible Spend for the entire Promotion Period:</b>	S\$272.90	S\$70.00
<b>Total Lucky Draw Chances Earned:</b>	$(S\$272.90/100)*1$ Chance = 2 $(S\$250.50/100)*10$ Chances = 20	

**9. How will I be updated about the number of Lucky Draw Chances that I have earned?**

Lucky Draw Chances will only be computed at the end of the Promotion Period and this information will be sent to you via an electronic direct mailer by 31 March 2024 at your email address in DBS' records. It is your responsibility to provide DBS with their updated email address.

**10. Where and when will the Lucky Draw be held?**

A total of 475 lucky winners ("Winners") will be randomly selected by means of a computerised draw. The Lucky Draw will be held on 8 March 2024 at 12 Marina Boulevard, DBS Asia Central @ MBFC Tower 3, Singapore 018982.

**11. What is the prize for the Lucky Draw?**

The prizes consist of the following:

- 5 sets of 300,000 KrisFlyer Miles (awarded in 150,000 DBS Points)
- 470 sets of 50,000 KrisFlyer Miles (awarded in 25,000 DBS Points)

**12. How do I know if I am one of the Winners?**

The Lucky Draw results will be published on DBS' website at [go.dbs.com/sg-millionmiles](http://go.dbs.com/sg-millionmiles) before 15 March 2024.

Last Updated: 01 September 2023

**13. How will I receive the Prize if I am one of the Winners?**

Winners will receive an electronic direct mailer (“**Notification EDM**”) via email. The email address will be based on your registered one in our record.

It is the responsibility of all Winners to provide DBS with their updated mailing address.

**14. How and when will I receive the Prize?**

The Prize will be awarded by 31 March 2024 in the form of DBS Points and will be credited to the smallest card number among the Eligible Card(s) that the Eligible Cardmember holds. DBS Rewards Redemption Programme Terms and Conditions apply. A copy of which can be found on [https://www.dbs.com.sg/iwov-resources/pdf/cards/rewards\\_programme\\_tnc.pdf](https://www.dbs.com.sg/iwov-resources/pdf/cards/rewards_programme_tnc.pdf).

**15. Can I transfer or replace or exchange the Prize?**

Prizes are strictly non-redeemable for credit, non-transferable, non-assignable, non-exchangeable and non-replaceable.

Last Updated: 01 September 2023

Page 3 of 3

**DBS Bank Ltd**

CBG -Card & Unsecured Loans  
12 Marina Boulevard, Level 5  
DBS Asia Central @  
Marina Bay Financial Centre Tower 3  
Singapore 018982

Tel: 1800 111 1111

[www.dbs.com/sg/card](http://www.dbs.com/sg/card)