



## Frequently Asked Questions

### 'NETS, Now in Malaysia' AirAsia Big Points Lucky Draw (16 November 2019 – 31 December 2020)

**1. How do I qualify for this promotion?**

Simply spend a minimum of RM10 at NETS-enabled merchants in Malaysia, with your Singapore-issued DBS/POSB, OCBC or UOB NETS bank card.

**2. Do I get more chances to win the lucky draw if I spend more?**

Yes, you will be awarded with 1 chance with every RM10 spent.

**3. What is the prize for the lucky draw?**

Each winner will win 10,000 AirAsia Big Points.

**4. How much is 10,000 AirAsia Big Points worth?**

Do refer to AirAsia's website ([www.airasia.com](http://www.airasia.com)) for more details.

**5. Can I win more than once?**

No, each winner can only win once.

**6. How do I check the number of lucky draw chances?**

You will earn 1 chance with every RM10 spent.

Example:

If you spent RM89 (reflected on the NETS receipt), you will have 8 chances of winning. You can increase your chances by spending more with NETS in Malaysia. Any reversed transactions will not qualify for the draw.

**7. How will I know if I am one of the winners?**

Winners of the lucky draw will receive a redemption letter sent out by NETS within one month from the end of the lucky draw.

**8. How will the 10,000 AirAsia Big Points be given to the winners?**

Winners will need to have a registered AirAsia Big Member account and provide their AirAsia Big Member ID (10 or 16 digits) and email address (registered with AirAsia) to NETS. Instructions on how to credit the AirAsia Big Points into the winner's AirAsia Big Member account will be stated on the redemption letter.

**9. When is the latest date to redeem the AirAsia Big Points?**

The AirAsia Big Points will be credited into the winner's AirAsia account by 20 March 2021. The winners will need to provide NETS with their AirAsia account no. and email address by 15 March 2021. Details will be stated in the redemption letter.

**10. I do not have an AirAsia Big Member account. What should I do?**

If you are a winner of the lucky draw, you may register for a free AirAsia Big Member account on AirAsia's website (<https://www.airasiabig.com/sg/en/login>) to facilitate the crediting of the 10,000 AirAsia Big Points.

**11. Is this promotion open to NETS employees and their family members?**

Yes.

**12. Which are the participating merchants?**

For the list of participating merchants, please visit [www.nets.com.sg/overseas](http://www.nets.com.sg/overseas). The list will be updated from time to time, so do check the website regularly or look out for this acceptance decal at the store:



**13. Is there an expiry for the AirAsia Big Points?**

AirAsia Big Points expire in 24 months from the date of issuance.