

Frequently Asked Questions “NETS Tap to Pay Campaign”

1. What is the duration of the campaign?

The campaign duration is from 1 July to 31 December 2020, both dates inclusive.

2. How can customers pay via NETS Tap?

Customers will need to **Tap** on the NETS terminal screen with a **DBS/POSB NETS Contactless ATM Card**.

3. How do I identify a merchant accepting NETS Tap?

Look out for the NETS Tap logo on the NETS terminal within merchant outlets.



4. Which participating merchant can I go to make a NETS Tap purchase?

You can visit any merchants which accept NETS Tap.

5. How do I qualify to participate in the campaign?

Pay with NETS Tap with a minimum spend of S\$30 on a single receipt. Limited to 350 winners per month. Winners will be drawn every first week of the month and informed no later than 2 months after draw. S\$50 prize monies will be credited into winners' bank account.

Draw period as follows:

- a. Week of **3 August 2020** for **July 2020** entries
- b. Week of **1 September 2020** for **August 2020** entries
- c. Week of **5 October 2020** for **September 2020** entries
- d. Week of **2 November 2020** for **October 2020** entries
- e. Week of **1 December 2020** for **November 2020** entries
- f. Week of **4 January 2021** for **December 2020** entries

6. How do I know if I am a winner?

The prize money will be credited to your bank account upon successful verification of your entry. An acknowledgement form will be sent by NETS to winners to confirm receipt of prize money.

7. Would I still be qualified for the other monthly draws if I have won before?

Yes, repeated winners are eligible for subsequent monthly draw.

8. How is the draw conducted?

The Monthly Draws will be conducted every first week of the month at 298 Tiong Bahru Rd, #06-01, Singapore 168730. In the event of public holiday(s), the draw will be conducted on the next available working day.

9. When and how will I receive my prize money?

You will receive your prize money within 2 months from the date of each draw. Prize money won during the promotion period will be credited within 2 calendar months to your DBS/POSB Current or Savings Account (CASA Account) that is linked to your DBS/POSB NETS Contactless ATM Card.

10. Which cards are eligible for NETS Tap?

The following DBS and POSB NETS Contactless cards are accepted.



DBS ATM CARD

POSB ATM CARD