

## **FAQ for the PayLah! #UltimateHawker Game**

- **About PayLah! #UltimateHawker and Eligibility**

### **1. What is PayLah! #UltimateHawker?**

PayLah! #UltimateHawker is a virtual gamified platform created by Sqkii Pte Ltd in conjunction with DBS Bank. Experience what it's like to be a Hawker Hero by cooking and serving local specialties to a colourful cast of monsters for cash rewards of up to S\$1,000, sent right to your DBS PayLah! account.

### **2. How do I start playing?**

Head over to <https://paylah.ultimatehawker.sqkii.com> to start playing PayLah! #UltimateHawker! Get started by signing up for a PayLah! #UltimateHawker game account. After a short gameplay tutorial, you'll be all set to cook up a storm for attractive earnings!

### **3. Who can play?**

The game is open to participants of all ages, though if you are under the age of 18, do remember to seek consent from your parent or guardian before playing! You will also be required to sign up for a PayLah! #UltimateHawker account and link your DBS PayLah! account to it using your PayLah! mobile number registered number.

For the full eligibility criteria, kindly refer to our PayLah! #UltimateHawker Terms and Conditions.

### **4. Why do I need a DBS PayLah! account?**

Earnings from PayLah! #UltimateHawker will be credited directly into linked DBS PayLah! accounts. As such, you'll need to link yours or sign up for one if you aren't registered in order to receive your rewards!

- **About Dishes, Orders, and Earnings**

### **1. Are these earnings real money?**

Yes! All of the earnings you receive in-game will be credited directly into the DBS PayLah! account linked to the mobile number that you used to sign up for your PayLah! #UltimateHawker account by 5 February 2022. Start playing now and stand to receive earnings of up to S\$1,000!

## **2. How do I receive earnings in-game?**

Go around Singapore to cook a variety of local dishes at virtual hawker stalls in-game! Once you've collected all the dishes in a monster's order, you'll be able to serve them in exchange for sweet sweet earnings!

Psst... some dishes only appear during lunch or dinnertime, so be sure to cook more than!

- **Redemption of Power Ups**

### **1. How do I redeem in-game Power Ups?**

You can get Power Ups by supporting real life hawkers! Make PayLah! Scan-to-pay transactions at hawker stalls or place delivery orders for hawker food via WhyQ using PayLah! — every transaction will grant you 1 Power Up. PayLah! transactions at any of our merchants will also allow you to earn these Power Ups!

When making your transactions, remember to use the DBS PayLah! Account linked to your PayLah! #UltimateHawker account!

### **2. What if I have made a transaction, but am still unable to redeem Power Ups?**

It may take a while for your transactions to appear within the game! However, if it has been 24 hours since your transaction and you are still unable to redeem Power Ups, please contact [Sqkii on Facebook](#) for help.

Remember that only transactions made at merchants that accept PayLah! payment methods are eligible!

### **3. Is there a limit to the number of Power Ups I can redeem?**

Nope! You may redeem as many Power Ups as you wish, as long as you have made enough PayLah! transactions to do so.

- **Others**

### **1. What is DBS PayLah! ?**

DBS PayLah! is your Ultimate Everyday App that for your daily needs. Book rides, order meals, score seats to shows and more, all in one app. You can even manage your card reward points and view credit deals on PayLah! Download PayLah! now and for exclusive deals on food, shopping, transport, movies and

more!

## **2. My question isn't found here! What should I do now?**

No worries! If you are having issues with PayLah! #UltimateHawker, please contact [Sqkii on Facebook](#) for further assistance. If you have questions regarding DBS PayLah!, head over [here](#) instead!