



Terms and Conditions Governing the DBS Travel & Leisure Marketplace – Bonus 3 miles per S\$1 on Agoda Hotels Promotion (“Promotion”)

Promotion Period

1. The Promotion is valid till 31 May 2024 (“**Promotion Period**”).

Eligibility

2. To qualify for the Promotion, customers must fulfil the following conditions within the Promotion Period (“**Eligible Cardmembers**”):
 - a. Hold a DBS Points earning Credit Card (“**Eligible Cards**”);
 - i. DBS Altitude American Express® Card
 - ii. DBS Altitude Visa Signature Card
 - iii. DBS Black American Express® Card
 - iv. DBS Black Visa Card
 - v. DBS Woman’s Card
 - vi. DBS Woman’s World Card
 - vii. DBS Treasures Black Elite Card
 - viii. DBS Vantage Visa Infinite Card
 - b. Make an online hotel transaction during the (“**Stay Period**”) on DBS Travel & Leisure Marketplace at <https://www.dbs.com.sg/personal/marketplace/travel/hotels> (“**Dedicated Site**”) where fulfilment merchant is “Agoda” (“**Eligible Hotels**”); and
 - c. Charge the (“**Qualifying Spend**”) to an Eligible Card by 31 May 2024.
3. Eligible Cardmembers are entitled to earn an additional 3 miles per S\$1 spend (“**Bonus Miles**”) (awarded in the form of DBS Points, which can be converted at the rate of 1 DBS Point to 2 miles) on the Qualifying Spend.
4. The maximum spending amount which Bonus Miles can be awarded is capped at S\$5,000 (7,500 DBS Points equivalent to 15,000 Miles) per calendar month. For the purpose of calculating the Bonus Miles which the Eligible Cardmember is entitled to, purchases made by both Principal and Supplementary Cardmembers will be consolidated under the Principal Card account (“**Card Account**”)

Last Updated: 19 April 2024

Qualifying Spend

5. Qualifying Spend refers to online hotel transactions made via the ("**Dedicated Site**"), charged to an Eligible Card (i.e., transaction date) and posted into the Card Account (i.e., posting date) at the point of computation of the Bonus Miles.
6. The Promotion is only applicable on hotel transactions booked via the ("**Dedicated Site**") for ("**Stay Period**") from Now to 31 July 2024 and where customers make payment to Agoda at the time of booking ("**Eligible Hotels**").
7. Cardmembers are not entitled to earn miles (awarded in the form of DBS Points, which can be converted at the rate of 1 DBS Point to 2 miles) for transactions that are subsequently cancelled, refunded, charged back, disputed by the traveler, resulting from fraudulent or other unlawful activity, or for which Agoda does not receive payment.
8. The Bonus Miles (awarded in the form of DBS Points, which can be converted at the rate of 1 DBS Point to 2 miles) earned by Cardmembers under this Promotion will be accumulated and awarded to the Card Account within 60 days after the transaction month.
9. The Promotion is not valid with any other on-going promotions, offers, vouchers, rebates, or privileges, unless otherwise stated.

General

10. DBS shall not be responsible for any failure or delay in posting of sales transactions which may result in an Eligible Cardmember being omitted from enjoying the Promotion.
11. If DBS and/or AGODA COMPANY PTE LTD ("**Agoda**") becomes aware, or has reason to suspect (in DBS' or Agoda's reasonable opinion), that a customer: (a) has breached these Promotion conditions; (b) has obtained the benefit of this Promotion through any unauthorized channels; (c) has used the Promotion to re-sell any accommodation booked; (d) engaged in conduct which impacts on the fairness, integrity or proper conduct of this Promotion; or (e) acted fraudulently, DBS and/or Agoda may, in its reasonable discretion, cancel such bookings made by the customer using the Promotion without giving

Last Updated: 19 April 2024



any reasons thereon or reverse any bonus miles awarded. Agoda reserves the right not to refund customers for the cancelled transactions.

12. Any DBS Points awarded by DBS in respect of Refunded Transactions will be deducted from the Card Account accordingly. If DBS is unable to perform the reversal of DBS Points for any reason, including but not limited to, insufficient balance of DBS Points in the Card Account, DBS reserves the right to charge an equivalent cash amount (that is, S\$0.0388 per DBS Point or any other prevailing rate as DBS deems fit) to the Card Account to make up for the shortfall in DBS Points, recover any shortfall in DBS Points from any other card account of the Cardmember and/or take such necessary action as DBS deems fit to protect its interests and/or mitigate losses. Such fees and charges may be subject to change at DBS' sole discretion from time to time.
13. DBS and Agoda's decision on all matters relating to the Promotion shall be final. No correspondence or claims will be entertained.
14. Agoda's usual booking terms and conditions apply.
15. Agoda and DBS may vary these Terms and Conditions or suspend or terminate the Promotion without any notice or liability to any party.
16. Customers who participate in this Promotion consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on <http://www.dbs.com/privacy>.