

Frequently Asked Questions for Online Account Opening

1. How can I open an account with DBS?

If you have an existing Savings or Current Account with us, you can now apply online instantly by simply login with your ATM/Debit Card & PIN or internet banking.

If you do not have an existing Savings or Current account (“**New-to-Bank**”) with us, simply complete the online application and upload the required documents to apply for an account. Once your application has been successfully processed, the debit card will be mailed to you to activate both your card and account. For account with chequebook facility, you are required to visit any DBS/POSB branch to collect your debit card.

2. How will I be informed if the account has been opened?

You will receive a notification SMS once your account is opened.

3. How do I provide the signature for my new account opened via online?

For application via ATM/Debit Card & PIN and internet banking, you will be able to select a “Reference Account for Signature” from your list of existing personal and/or joint-alternate deposit accounts during the application process. The signature for the selected deposit account will be defaulted as the signature for your new account.

For New-to-Bank application, you will need to visit any DBS/POSB branch to update your signature, if required. Do remember to bring along your original NRIC/passport for verification purpose.

4. Can I open a joint account via online?

No, currently only personal account is available to open via online.