

## FAQs FOR MERCHANTS

### What is DBS FasTrack?

DBS FasTrack, developed in partnership with Applied Mesh, is an integrated advanced ordering and payment platform.

This platform aims to increase productivity (queue-buster) while also enhancing your customer experience (shorter waiting times). In essence, you can divert the ordering and payment collection workload from your staff (reduced reliance on manpower) to the customers.

### How does it work?

It is an Order-Pay-Collect solution that allows the Customer to preorder and pay for their meals anytime and anywhere.

1. Customers will Order & Pay via the app seamlessly.
2. Thereafter, the order will be triggered to the restaurant/kitchen real-time.
3. Fulfilment via existing workflows for Dine-in and/or Takeaways.

## DBS FasTrack

### Seamless Order-Pay-Fulfil Solution

#### YOUR BRAND, YOUR APP

- In your customers' pocket

#### ADDITIONAL SALES CHANNEL

- Upsell & Retain customers

#### STRONG MARKETING SUPPORT

- Promoting Online-to-Offline

#### QUICKER TURNAROUNDS

- Increased Revenue

#### BANK-LEVEL SECURITY

- Powered by DBS FasTrack

#### SME-FRIENDLY

- Supported by Grants and Sponsorships

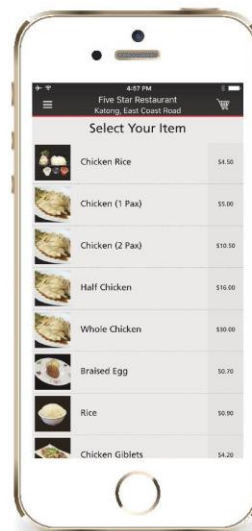
#### SPEED-TO-MARKET

- Adopt & Deploy

#### WORKFLOW INTEGRATION

- Fits into existing operations

For live demo, please email to:  
[DBSFasTrack@dbs.com](mailto:DBSFasTrack@dbs.com)



**Ms Ann Yeo, Director, Five Star Restaurant**

"New & practical solution for Real world challenges."

**Mr Kenny Loy, Director, Old Tea Hut**

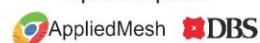
"Sales increased 10% with existing manpower"

**Mr Randy Yeo, Director, OKG Express**

"Joyful customer experience = Repeat customers"



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