

Introducing the enhanced DBS Takashimaya Visa Card

To make your shopping more convenient and fuss-free, the enhanced DBS Takashimaya Visa Card now comes with the Visa payWave facility.

1. What is Visa payWave?

This is a contactless mode of payment which does not require any signature. Simply wave your card in front of a secure reader and payment is completed. This can be used for any transactions below S\$100.

2. If I do not require the Visa payWave facility, can I choose to get the card without payWave facility instead?

For the convenience of all customers, we'll only be issuing DBS Takashimaya Visa Cards with Visa payWave facility going forward. This is applicable for all new applications, replacement cards and cards due for renewal.

3. I've requested for a replacement card for myself. Will my Supplementary Cardmember(s) receive a replacement card with Visa payWave facility too?

No, replacement card is issued upon request by the respective Cardmember only. If you require a replacement card for your Supplementary Cardmember(s) too, you may:

- Login to iBanking
- Call our Customer Service Centre at 1800 111 1111

4. My existing DBS Takashimaya Visa Card is expiring and I've received the renewed card with Visa payWave facility. Will I receive a renewal card with Visa payWave facility for my Supplementary Card(s) too?

Renewal Card is issued based on the expiry of the individual card. Thus, if your existing Supplementary card is still valid, we'll not be issuing any renewal Card for your Supplementary Cardmembers.

5. My Card/My Supplementary Card is still valid but I wish to get the card with the Visa payWave facility. Can I request for a card replacement?

Yes, you may request for a card replacement via:

- Login to iBanking
- Call our Customer Service Centre at 1800 111 1111