

Frequently Asked Questions (“FAQs”) for the DBS Altitude Card annual fee and 10,000 bonus miles

1. Who is eligible for annual fee?

Principal Cardmembers of the DBS Altitude Card will be charged a fee of S\$192.60 and Supplementary Cardmembers of the DBS Altitude Card will be charged a fee of S\$96.30.

2. When will I receive the 10,000 bonus miles?

Principal Cardmembers will receive 10,000 Bonus Miles in the form of 5,000 DBS Points in your DBS Altitude card account within the next working day after the annual fee is charged to your card account.

No bonus miles will be awarded for the payment of the annual fee for Supplementary Cardmember.

3. Do I get to keep the 10,000 bonus miles if my annual fee has been waived?

Principal Cardmembers who enjoy the auto annual fee waiver will not be eligible for the 10,000 Bonus Miles (5,000 DBS Points).

For other Principal Cardmembers whose annual fee waiver has been approved, the 10,000 Bonus Miles (5,000 DBS Points) credited will be reversed within 3 working days upon annual fee waiver.

4. What if I have utilized the bonus miles awarded to me before my annual fee waiver is approved?

DBS reserve the right to charge an equivalent cash amount (that is, S\$0.0385 per DBS Point or any other prevailing rate as we deem fit) to the Principal Card account to make up for the shortfall in DBS Points, recover any shortfall in DBS Points from any card account of the Cardmember.