

## **Terms and Conditions**

## Terms and Conditions Governing the DBS Live Fresh Card Cashback Programme ("Cashback Programme")

- 1. The Cashback Programme allows the DBS Live Fresh Cardmembers ("Cardmembers") to earn the following cashback ("Cashback") effective 1 December 2017:
  - i. 0.3% Cashback on all spend
  - ii. Additional 4.7% Cashback on Online and Visa payWave spend ("Eligible Spend")
- 2. To be eligible for the cashback set out in Clauses 1(ii) above in a calendar month, Cardmembers must charge a minimum of \$\$600 to his/her DBS Live Fresh Card Account ("Card Account") in retail purchases (including online and in-store purchases) in the same calendar month ("Qualifying Spend").
  - Subject to these Terms and Conditions, Cardmembers will earn 0.3% Cashback on all Online and Visa payWave transactions if the Qualifying Spend is not met.
  - DBS Live Fresh Student Cardmembers ("Student Cardmembers") are not eligible for the Cashback set out in Clauses 1(ii). Student Cardmembers are only eligible for the Cashback set out in Clause 1(i) for transactions charged and posted to his/her DBS Live Fresh Student Card Account ("Card Account").
- 3. **Qualifying Spend** includes retail transactions and recurring bill payments that are in local and foreign currencies posted to the Card Account at the point of computation of the Cashback. It excludes posted 0% interest-free instalment plan monthly transactions, posted My Preferred Payment instalment plan ("**MP3**") monthly transactions, interest, finance charges, cash withdrawal, Cash Advance, balance transfer, smart card, AXS payments, SAM online bill payments, bill payments via internet banking and all fees charged by DBS.
  - Supplementary Card spend can be included in the calculation of Qualifying Spend.
- 4. **All spend** refers to retail transactions that are in local and foreign currencies posted to the Card Account at the point of computation of the Cashback.
- 5. **Online spend** refers to retail transaction for goods and services made via the internet and processed by the respective merchants/acquirers as an online transaction through Visa/MasterCard Worldwide networks and charged and posted to your Card Account in a calendar month.
- 6. **Visa payWave spend** refers to transactions made via Visa payWave through a contactless terminal via the Card or mobile wallet (Apple Pay, Samsung Pay and Android Pay) and charged and posted to your Card Account in a calendar month but exclude EZ-Link top-ups, NETS FlashPay top-ups, Transit Link related transactions.
- 7. Cashback will not be awarded for the following:
  - i. payments made via AXS and SAM;
  - ii. payments to educational institutions;
  - iii. payments to government institutions and services (court cases, fines, bail and bonds, tax payment, postal services, parking lots and garages, intra-government purchases and any other government services not classified here);
  - iv. payments to insurance companies (sales, underwriting and premiums);
  - v. payments to financial institutions (including banks and brokerages);
  - vi. payments to non-profit organizations;
  - vii. payment or top-up of funds to payment service providers, prepaid accounts and any pre-paid accounts (including EZ-Link, NETS FlashPay and Transit Link);

Last updated: 28 November 2017



- viii. interest, finance charges, cash withdrawal, Cash Advance, balance transfer, smart card, bill payments via internet banking and all fees charged by DBS.
- ix. payments made via telephone or mail order;
- x. payments made via online banking;
- xi. payments to hospitals, professional service providers and payment for parking lots;
- xii. utility bill payments;
- xiii. payments made to CardUp;
- xiv. transactions related to betting (including casino levy payment, lottery tickets, casino gaming chips, off-track betting, and wagers at race tracks);
- xv. any other transactions determined by DBS from time to time.
- 8. The Cashback earned by each eligible Cardmember is capped at \$\$60 per month ("Cashback Cap") based on the combination of the Cashback set out in Clauses 1(i) and 1(ii) earned on the Eligible Spend. Subsequent Eligible Spend charged to the Card Account will be earn the Cashback set out in Clause 1(i) after the Cashback Cap is met.
- 9. Cashback set out in Clause 1(i) and 1(ii) will be credited to the Principal Cardmember's Card Account (that is of good standing) on the 15th calendar day following the last day of the calendar month the Eligible Spend is charged and posted into the Card Account.
- 10. Cashback is computed based on 2 decimal places per transaction without rounding up.
- 11. DBS shall not be responsible for any failure of delay in posting of sales transactions which may results in any customer being omitted from enjoying the benefits of Cashback Programme.
- 12. Any Cashback awarded by DBS in respect of reversed retail transactions will be deducted from the Card Account accordingly.
- 13. Cashback awarded will be reflected in the monthly Card Account Statement. The Cashback will automatically be applied to pay part of the billed amount for that month.
- 14. We reserve the right at any time without giving any reason or notice to you to deduct, withdraw or cancel any Cashback awarded to you without liability. You will not be entitled to any payment or compensation whatsoever in respect of such deduction, withdrawal or cancellation.
- 15. DBS' decision on all matters relating to the Cashback Programme shall be final. No correspondence or claims will be entertained.
- 16. In the event of any inconsistency between these Terms and Conditions and any brochure, marketing or promotional material relating to the DBS Live Fresh Card and DBS Live Fresh Student Card, these Terms and Conditions shall prevail.
- 17. DBS may vary these Terms and Conditions or suspend or terminate the Cashback Programme without any notice or liability to any party.
- 18. All Cardmembers and Student Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of their personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on <a href="https://www.dbs.com/privacy">www.dbs.com/privacy</a>.

Last updated: 28 November 2017