

Terms of Service

1. The DBS QR Gift Pack(s) and Chinese New Year Notes Exchange Pre-Order service ("Service") are available only to customers of DBS and POSB (retail banking) or such other DBS customers as determined by DBS.
2. DBS QR Gift Pack(s) and New notes will be provided subject to availability.
3. DBS will debit the customer's first party nominated DBS/POSB account on the day of collection. Customers need to ensure that there are sufficient funds in their debiting account.
4. There will be no collection of notes on Saturday and Sunday. For collection of notes on weekdays, customers will need to adhere strictly to the date and allotted time slot from their online reservation, before proceeding to the selected branch for collection. For more information on DBS and POSB branch locations and operating hours, please visit www.dbs.com.sg or www.posb.com.sg.
5. Each customer is limited to one (1) online reservation for new and Fit notes.
6. Once the reservation has been confirmed, we are unable to cater for any amendment.
7. Uncollected pre-ordered DBS QR Gift Pack(s) and notes will not be kept after the selected day of collection.
8. This Service is only available at DBS and POSB branches listed on the online order form.
9. By submitting this Service request offered by DBS Bank Ltd. ("DBS"), each customer agrees that DBS may contact him/her at his/her email address provided for the purpose of this Service and he/she consents to the collection, use and disclosure by DBS of his/her personal data for such purpose. This supersedes any other consent he/she may have previously provided to DBS in respect of his/her Personal Data.
10. DBS may, by prior written notice, vary these terms or discontinue the Service. The prior written notice may be given by exhibiting a notice at DBS and POSB branches, on DBS' or POSB's website, or via publication through any media. The obligation to give prior written notice does not apply in an emergency or where it is not practicable to give such notice.
11. DBS' decision on all matters relating to the Service will be final and binding. In the event of any inconsistency between these terms and conditions and any marketing or promotional material relating to the Service, these terms will prevail.