

Online Account Opening Promotion 2021 - Frequently Asked Questions

1. Why should I apply for an account via MyInfo?

MyInfo allows you to get a Bank account, Credit Card or Cashline/Personal Loan account instantly without having to visit a branch or upload any supporting documents.

Simply apply online using MyInfo to pre-fill the application form. Within seconds, you'll be able to enjoy real-time approval and access to your Bank account or Credit Card or Cashline account.

2. Can I withdraw from my account during the promotion period?

Yes, you may withdraw from your newly opened account. However, in order to remain eligible, you must maintain a minimum average daily balance of S\$3,000 for 6 consecutive months.

3. Can I open both the new joint-alternate account and personal account?

If customer open multiple accounts within the promotion period, the bank will only accord the reward to the first eligible Deposit Account opened.

4. Can I participate in the promotion more than once?

Each customer is entitled to only 1 Reward + Bonus Reward throughout the Promotion Period (1 October – 31 December 2021).

5. How will I be notified on the redemption of my Lucky Draw Gift?

Winners will be notified via electronic mailing address as per the bank record by 31 Mar 2022. For joint application, it will be sent to the main applicant's electronic mailing address as per the bank record.

6. How do I redeem my Lucky Draw Gift?

Redemption of Lucky Draw Gift can be done through an email provided in the redemption email. Winners will have to pre book in advance and should receive a confirmation once the booking has been confirmed. More details will be shared in the redemption email.

7. Will the Lucky Draw Gift expiry?

The Lucky Draw Gift is valid for 3 months and can be redeemed anytime from 1 April to 30 June 2022.