MSIG

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Enjoy a smoother ride with MSIG Insurance
与MSIG汽车保险一起享受顺畅无忧的驾驶

Thank you for choosing MSIG for your motor vehicle insurance. We are committed to providing you with world-class quality service that our customers have come to expect of us. At MSIG, we want you to enjoy a smooth ride at all times. Should you be involved in a motor accident, please stay calm and refer to the checklist below.

感谢您选择MSIG汽车保险。我们致力于为您提供现有客户已熟悉的优质服务。在MSIG，我们希望您时时刻刻一路顺畅。如果您遇到交通事故，请保持镇定并参阅以下重点。

What To Do In the Event Of A Motor Accident
当发生交通意外时应如何处理

1. **Exchange particulars** with parties involved including Vehicle numbers, Name, NRIC/FIN, Telephone Number, Address and Insurer. Take photographs of the accident vehicles and the accident scene if possible. These can be included during e-filing of the accident report later. Obtain the particulars of any witness to the accident.
   与对方交换个人资料包括姓名、身份证号码、电话号码、住址及受保公司；记下对方的车牌号码；保留目击者的资料和事故相关的照片。当您提呈电子档案报告时，以上的资料都可包括在内。

2. **Report** with your accident vehicle (whether damaged or not) to our approved reporting centre/authorised workshop within 24 hours or by the next working day.
   于24小时或隔一个工作日内，把您的车辆（无论有否损坏）送至我们指定的修车厂或把车祸报告寄至报告中心。

3. **Call our 24-hour helpline** for a tow-truck or further advice, if necessary.
   当您需要拖车服务或寻求有关车祸的协助时，请拨电至我们的24小时服务专线。

4. **Avoid** all unauthorised tow-truck operators or repair workshops.
   避免使用任何外交未经授权的拖车及修理厂。

5. **File a police report** if the accident involves:- injury/a hit-and-run situation/damage to government vehicle or property/foreign vehicle/pedestrian/cyclist.
   如有涉及到以下事项，应向交警或警察署呈报交通意外报告：有受伤事故／撞即逃跑／任何政府车辆或政府资产蒙受损失及破坏／外国车辆／行人／骑士。

6. **Do not** admit liability.
   不要承认事故的责任。

24-hour helplines 24小时服务专线

Accident Notification & Claim Procedures 意外事故通知及赔偿程序	**6827 7660**
Authorised Motor Repairers & Motor Claim Procedures 经授权及所指定的维修车厂及车辆事项之赔偿程序	**6827 7666** (Automated helpline) （自动服务专线）
Emergency Medical Evacuation & Repatriation* 紧急医疗护理及护送*	**6337 1208**
Automobile Assistance* 车辆协助*	**6337 1208**

- Emergency towing 紧急拖车
- Roadside repair / referral 现场维修/指引
- Alternative travel 安排替代行驶方式
- Repatriation of vehicle 车辆运返回国
- Arrangement of rental vehicle 安排租用车辆

* Benefits are applicable to Comprehensive Cover for Private Cars including cars under Company registration.
* 服务只限于综合性的私人汽车保险。包括公司注册的车辆。

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MSIG Authorised Workshops
MSIG指定修车行

For latest listing of MSIG Authorised Workshops, please visit www.msig.com.sg
欲知最新MSIG指定修车行列表,请上网游览www.msig.com.sg

Zone	Area	Workshop	Address	Postal Code	Telephone
East	Tampines	Falcon-Air Auto Services Pte Ltd	Blk 9006 Tampines St 93 #01-200	528840	6789 7997
		NPH Auto Service	Blk 9005 Tampines St 93 #01-246/254	528839	8233 1010
	Kaki Bukit	Kan Fook Sing Motor Workshop	1 Kaki Bukit Ave 6 Autobay @ Kaki Bukit #01-13	417883	6743 5344
		SME Motor Pte. Ltd.	1 Kaki Bukit Ave 6 Blk D #02-15/16/17/18 Autobay @ Kaki Bukit	417883	6747 6106
		PITSTOP@bartley WTS Automotive Services Pte Ltd	17 Kaki Bukit Road 4, #01-58/59/60/61/62 Bartley BizCentre	417809	6844 9449
		Yew Hock Motor	1 Kaki Bukit Ave 6 Blk D #01-92 Autobay @ Kaki Bukit	417883	6747 2384
	Defu	Kan Fook Sing Motor Workshop	61 Defu Lane 12	539147	6747 9560
		Tan Lim Motor Pte. Ltd.	51 Defu Lane 10	539216	6858 5151
	Loyang	ComfortDelGro Engineering Pte Ltd	59 Loyang Drive	508969	9115 2616
	Ubi	ComfortDelGro Engineering Pte Ltd	320 Ubi Road 3	408649	9115 2616
		Specialists Motor Pte Ltd	Blk 3018A Ubi Road 1 #01-24 to 26	408711	6747 2112
		Progressive Automotive Pte Ltd	Blk 3022A Ubi Road 1 #01-45/46	408716	6741 5336
North	Sungei Kadut	ComfortDelGro Engineering Pte Ltd	7 Sungei Kadut Way	728791	9115 2616
	Woodlands	SMRT Automotive Services Pte Ltd	60 Woodlands Industrial Park E4	757705	6866 2628
		Sin Yew Hup Auto Pte Ltd	Blk D4 Woodlands Road, 393M, Yew Tee Industrial Est	677981	6760 0819
West	Jurong	Hitachi Capital Asia Pacific Pte. Ltd. (Jun Taiyo Service Centre)	No. 8 Fourth Lok Yang Road	629705	6466 3022
		Sng Ah Tee Motor & Panel Service Pte Ltd	Blk 3 Pioneer Road North #01-18	628457	6268 6183
		Wah Hong Motors & Credit Pte. Ltd.	38 Toh Guan Road East #01-57 Enterprise Hub	608581	6515 5778
	Pandan	ComfortDelGro Engineering Pte Ltd	45 Pandan Road	609286	9115 2616
		DPS Body & Paint Centre (subsidiary of C & C) Diplomat Parts Pte. Ltd.	209 Pandan Gardens, Cycle & Carriage Autohub	609339	6568 4501
		Falcon-Air Auto Services Pte Ltd	Unit No. 8 Pandan Loop (Blk 1 JTC Industrial Est. Blk K)	128226	6779 5665
		LI SHENG Automobile Trading	No. 18 Pandan Loop #01-18 Blk K	128236	6774 6110
South	Bukit Merah	Shu Fatt Auto Works	Blk 1009 Bukit Merah Lane 3 #01-90	159723	6273 0119
		Vantage Automotive Limited	305 Alexandra Road #02-01 Alexandra Automotive Centre	159942	6272 8828
Central	Ang Mo Kio	Chew Goon Motor	Blk 10 Ang Mo Kio Ind Park 2A Ave 5 #01-15/16/17 Ang Mo Kio Autopoint	568047	6484 1626
		Su Brothers Motor Workshop	Blk 5034 Ang Mo Kio Ind Pk 2 #01-341/343	569537	6482 4355
	Serangoon	Glen Enterprise Pte Ltd *(Motor Cycle Only)*	1100/1102 Serangoon Road	328196	6296 9939
	Sin Ming	ComfortDelGro Engineering Pte Ltd	205 Braddell Road	579701	9115 2616
		Ding Auto Pte. Ltd.	Blk 10 Sin Ming Industrial Estate Sector C #01-20	575645	6458 9523
		Falcon-Air Auto Services Pte Ltd	Blk 176 Sin Ming Drive #01-06/07/13 Sin Ming Autocare	575721	6452 0880
		K. Kim Hin Auto Pte Ltd	Blk 34 Sin Ming Drive #01-114	575708	6452 7018
		Lai Huat (Meng Kee) Motor Pte Ltd	Blk 21 Sector A #01-56/58/60 Sin Ming Ind Est	575679	6453 8110
		Lim Tan Motor Pte Ltd	Blk 176 Sin Ming Drive #03-09/10 Sin Ming Autocare	575721	6452 0893
		Poon Poong Motors Pte Ltd	Blk 176 Sin Ming Drive #05-15 Sin Ming Autocare	575721	6453 2235
		S & H Motor Pte Ltd	Blk 11 Sin Ming Road #01-83 Sin Ming Ind Est	575655	6453 4730

Windscreen Only

Zone	Area	Windscreen Workshop	Address	Postal Code	Telephone
East	Ubi	Glass-Fix Pte Ltd (Mobile Windscreen repairs & replacement)	52 Ubi Ave 3 #04-42 Frontier E Park @ Ubi	408867	6278 0887
West	Bukit Batok	Glass-Fix Pte Ltd (Mobile Windscreen repairs & replacement)	1 Bukit Batok Crescent #08-11 WCEGA Plaza	658064	6570 3906
Central	Sin Ming	Weng Yau Auto (Windscreen Replacement Only)	Blk 176 Sin Ming Drive #01-16 Sin Ming Autocare	575721	6453 8094

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