

Terms and Conditions Governing DBS Home Loan S\$500 Singapore Airlines Travel Vouchers Online Promotion (“Promotion”)

1. The voucher is valid for the purchase of Singapore Airlines flight tickets, for flights departing Singapore through Tradewinds Tours & Travel Pte Ltd worth **SGD500** only, valid for one transaction.
2. Voucher is non-transferrable, non-refundable or non-exchangeable for cash and any unused balance will not be refunded. This voucher is also not exchangeable for any other products or services than Singapore Airlines air tickets.
3. Voucher will not be refunded upon voluntary and/or involuntary flight cancellations and/or changes.
4. Voucher cannot be replaced if lost, defaced, damaged, stolen, expired and/or voided. Defaced, damaged, voided or expired voucher will not be accepted, and the voucher will be considered null and void. Invalid voucher will be rejected as payment.
5. This voucher is valid for redemption 1 year from the date of your redemption letter.
6. The use of this voucher is subject to seat availability at the time of reservation and ticket issuance, as well as the flight ticket’s terms and conditions.
7. Open-dated tickets will not be issued. All fare conditions of the respective tickets purchased remain applicable. Tickets purchased are non-transferable once issued, and name change is strictly not allowed.
8. An administration fee of S\$20 will be payable to Tradewinds Tours & Travel Pte Ltd upon ticket issuance.
9. An administration fee of S\$50 will be payable to Tradewinds Tours & Travel Pte Ltd for any further changes, subject to the tickets conditions, on top of the airline’s implemented fees.
10. For redemption of your prize, please contact Tradewinds Tours & Travel Pte Ltd at email: **Tradewinds_corporate@singaporeair.com.sg**.
11. Singapore Airlines Limited reserves the right to change the terms and condition at any time.

SIA Travel Voucher FAQs

1. What is the validity period of the travel voucher?

The travel voucher is valid for 1 year from the date of your redemption letter

2. Can I earn miles when I make reservations using this travel voucher?

Mileage accrual eligibility and levels are determined by the booking class of your ticketed flight.

3. Can I redeem my miles and also use this travel voucher for my reservation?

No, Tradewinds does not handle any miles redemption.

4. Qn. Can this travel voucher be used in conjunction with other promo like 2 to go offers?

Yes, the voucher can be used in conjunction with ongoing SIA promotions, but their respective terms and conditions will apply e.g. blackout period.