

# DIGITAL SERVICES

	ANZ		DBS	
	Digital Banking	Mobile Singapore	Digibank (Online Banking)	Digibank (Mobile Banking)
<b>Account Balance Enquiry</b>	Able to view all accounts including Banca & Gold Account		Able to view all accounts except Banca & Gold Account	
<b>Account Transaction History</b>	Depends on product, i.e., Credit card and MoneyLine 90 days, CASA 6 months, Home Loan 4 months		Depend on product, i.e. 6 months for CASA, 3 months for Cards, Loans, and Investment. Wealth Account from date of enrolment.	
<b>Pay Bills</b>	Available		Available	
<b>Bill Payment Transaction Limit</b>	Available	Not Available	Available	Not Available
<b>Funds Transfer between linked accounts</b> (Local & International)	Available		Available	
<b>Funds Transfer to 3rd Party accounts within the Bank</b> (Local & International)	Available		Available	
<b>Funds Transfer to other bank account</b> (Local & International)	Available		Available	
<b>View Transaction Limit</b>	Available		Available	
<b>Add New Payee</b>	Available	Not Available	Available	
<b>Card Activation for Credit and Debit Card</b>	Available		Available	
<b>Overseas Usage Activation for Credit &amp; Debit Card</b>	Available		Available	
<b>Apply for new Credit Card or Unsecured Loan</b>	Available	Available (Lead Generation)	Available	
<b>Apply for new Deposit Account</b>	Available straight through (Straight Through Processing)	Available (Lead Generation)	Available only for customers with existing deposit account (Straight Through Processing)	Available only for customers with existing deposit account (Straight Through Processing)
<b>Apply for Permanent Limit Increase on Credit Card or Unsecured Loan</b>	Available	Not Available	Available	
<b>Request/Change PIN for Credit &amp; Debit Card</b>	Request function available	Not Available	Available	
<b>Request Cheque Book</b>	Available	Not Available	Not Available	
<b>Request Stop Cheque</b>	Available	Not Available	Not Available	
<b>Request Fee Waiver</b>	Not Available		Available	Not Available
<b>Request for Credit/Debit/ATM Card Replacement</b>	Not Available		Available	Not Available
<b>Update Personal Details</b> (i.e. Mobile number, email, occupation, marketing consent)	Available	Not Available	Available	
<b>Change Username</b>	Not Available		Available	
<b>Change iBanking Password</b>	Available	Not Available	Available	
<b>Apply for eStatement</b>	Available	Not Available	Available	Not Available
<b>View eStatement</b>	Able to view up to 12 months of eStatements, from date of enrolment	Not Available	Able to view up to 7 years of eStatements, from date of enrolment	Not Available

<b>Funds Transfer &amp; Payment Alerts / ATM &amp; Banking Services Alerts/ Personal Account Alerts</b>	<p>Available</p> <p><b>Personal Account Alerts</b></p> <ul style="list-style-type: none"> <li>• Update Personal and Contact details</li> <li>• Update Mailing Address</li> <li>• Manage Alerts</li> <li>• Increase Transfer and Payment Limits</li> </ul> <p><b>Funds Transfers and Payments Alerts</b></p> <ul style="list-style-type: none"> <li>• Add Payee</li> <li>• Funds Transfer between linked accounts (local &amp; international)</li> <li>• Funds Transfer to 3rd Party accounts within the Bank (Local &amp; International)</li> <li>• Funds Transfer to other bank account (Local &amp; International)</li> <li>• Credit Card Payment</li> <li>• Bill Payment</li> </ul> <p><b>ATM and Banking Services Alerts</b></p> <ul style="list-style-type: none"> <li>• ATM Cash Withdrawal</li> </ul>	<p>Not Available</p>	<p>Available</p> <p><b>Personal Account Alerts</b></p> <ul style="list-style-type: none"> <li>• Update Personal and Contact details</li> <li>• Update Mailing Address</li> <li>• Manage Alerts</li> <li>• Increase Transfer and Payment Limits</li> </ul> <p><b>Funds Transfers and Payments Alerts</b></p> <ul style="list-style-type: none"> <li>• Add Payee</li> <li>• Fund Transfer to My Account</li> <li>• Funds Transfer to Other DBS/POSB Account</li> <li>• Funds Transfer to Other Bank Account</li> <li>• Funds Transfer to Overseas Account</li> <li>• One Time Funds Transfer and Payment</li> <li>• Credit Card Payment</li> <li>• Pay Easy Services</li> <li>• Bill Payment</li> <li>• FAST Funds Transfer to Other Bank account</li> <li>• FAST Future Dated Funds Transfer to other Bank account</li> <li>• D2Pay (eNETS) Transactions</li> </ul> <p><b>ATM and Banking Services Alerts</b></p> <ul style="list-style-type: none"> <li>• ATM Cash Withdrawal</li> <li>• Overseas ATM Cash Withdrawal</li> <li>• NETS Transaction</li> <li>• Cheque Clearing</li> <li>• GIRO Arrangement</li> <li>• Standing Instruction Set-up</li> </ul>	<p>Not Available</p>
<b>Check Rewards Points</b>	<p>Available</p>	<p>Available</p>	<p>Available</p>	<p>Not Available (only available via Lifestyle App)</p>
<b>Redeem Rewards</b>	<p>Available (link to Rewards Microsite)</p>	<p>Available (link to Rewards Microsite)</p>	<p>Available</p>	<p>Not Available (only available via Lifestyle App)</p>
<b>Mutual Funds</b> <ul style="list-style-type: none"> <li>• View holdings</li> <li>• Transaction History</li> <li>• Watch list</li> <li>• Find funds</li> <li>• Buy</li> <li>• Sell</li> <li>• Switch</li> </ul>	<p>Available</p>	<p>Not Available</p>	<p>Not Available</p>	
<b>Investment Insights</b>	<p>Available</p>	<p>Not Available</p>	<p>Available</p>	
<b>Personal Financial Management (Tagging Transactions)</b>	<p>Available</p>	<p>Not Available</p>	<p>Not Available</p>	
<b>Rates and Calculators</b>	<p>Available</p>	<p>Not Available</p>	<p>Available</p>	
<b>Setting of Recurring Funds Transfer Online</b>	<p>Available</p>		<p>Not Available</p>	