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## Terms and Conditions

1. The details of the Commercial Electric Vehicle Loan Promotion ("**Promotion**") stated in the electronic direct mail from DBS Bank Ltd. ("**DBS**") ("**EDM**") are indicative only and are applicable only to the DBS customer stated in the EDM whose application is received by the stipulated date as indicated in the EDM. Eligibility for the Promotion, and the terms applicable thereto are subject to final determination and approval by DBS at its sole discretion. This email does not constitute an offer by DBS of the vehicle loan.
2. The information in the EDM is published by DBS and is for information only.
3. The information is not directed to, or intended for distribution or use by, any person or entity who is a citizen or resident of or located in any locality, state, country or jurisdiction where such distribution, publication, availability or use would be contrary to law or regulation.
4. By clicking on the action button to indicate interest or otherwise providing data to DBS in connection with the EDM, each customer confirms that it is lawfully providing the data for DBS to use and disclose for the purposes of: (i) providing products or services to that customer, including disclosure of such data to Shell Eastern Petroleum (Pte) Ltd ("**Shell**") in connection with the complimentary 500 kilowatts of Shell recharge credits and one Shell car wash voucher in relation to the Promotion, (ii) meeting the operational, administrative and/or risk management requirements of DBS Group Holdings Ltd and its related corporations ("**DBS Group**"); and (iii) complying with any requirement, as DBS Group reasonably deems necessary, under any law or of any court, government authority or regulator.
5. The vehicle loan financing (in the form of "Hire Purchase" only) must be towards the purchase of a new electric commercial vehicle which are classified as:
  - Battery Electric Vehicles which are fully electric (BEV) or
  - Hybrid Electric Vehicles which are powered by both gas and electricity (HEV) or
  - Diesel Electric Vehicles which are powered by both diesel and electricity (DEV)

And the commercial vehicle type definition is defined by LTA as belonging to one of the following:

- Light Goods Vehicles (LGVs) are vehicles with maximum laden weight (MLW) of up to 3,500kg
- Heavy Goods Vehicles (HGVs) are vehicles with MLW from 3,501 kg to 16,000kg
- Very Heavy Goods Vehicles (VHGVs) are vehicles with MLW of more than 16,000kg
- Goods-cum-Passenger Vehicles (GPVs) are vehicles with MLW of up to 5,000kg



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6. To qualify for the Promotion, application of the vehicle loan must be received by DBS on or before 30 June 2022 with a minimum loan amount of S\$50,000 and minimum loan tenure of 1 year. The Promotion is only limited to the first 50 customers that qualify.
7. Each customer that qualifies for the Promotion ("**Eligible Customer**") will receive 500 kilowatts of Shell recharge credits and one free Shell car wash voucher within 1 month from the date of disbursement of the vehicle loan or activation of Shell Greenlots account whichever is later and on or before 30 December 2022.
8. Shell recharge credits are only valid for 12months from the day of crediting.
9. Each Eligible Customer is required to download the Shell Greenlots mobile app and register for an account. The Shell recharge credits are strictly non-transferable, no substitutable or exchangeable for cash.
10. By participating in the Promotion, each Eligible Customer:
  - a) acknowledges and agrees that the Bank's decision on the approval of its qualification for the Promotion is final and made at the Bank's sole discretion;
  - b) acknowledges and agrees that:
    - i. the products and services offered by Shell in connection with the Promotion shall be subject to such further terms and conditions that the Eligible Customer may need to agree with Shell separately from these terms and conditions. Shell may refuse to provide any products or services at Shell's discretion, and may from time to time withdraw, suspend or vary any of the terms relating to the Promotion (including discontinuing the Promotion at any time during the Promotion Period), without any notice or liability to any party; and
    - ii. the Bank is not an agent of Shell and makes no warranty or representation as to the quality, merchantability or fitness for purpose of Shell's products or services;
  - c) acknowledges and agrees that any disputes arising out of any transactions in relation to such products or services provided by Shell are to be resolved directly with the relevant parties and DBS shall not be liable for any such disputes;
  - d) undertakes, represents and warrants to the Bank that in relation to any Personal Data that the Eligible Customer is disclosing to the Bank, the Eligible Customer has notified such individual of the purposes for which the Bank may use his/her Personal Data and has obtained such individual's consent for the collection, processing, use and disclosure of his/her Personal Data by the Bank in accordance with the provisions of the terms and conditions of the Promotion; and



- e) consents to the Bank providing: (i) information provided by the Eligible Customer, including without limitation information provided for the Promotion and Personal Data of its representatives; and (ii) information relating to the Eligible Customer, to Shell for the purposes of promoting, conducting and/or administering the Promotion and/or providing the Shell Products to such Eligible Customer.

For the purposes of this Clause, "Personal Data" means personal data as defined in the Personal Data Protection Act 2012 of the Republic of Singapore and its amendments from time to time.

11. Under no circumstances will the Bank be held responsible or liable in any way for any claims, damages, losses, expenses, costs or liabilities whatsoever (including, without limitation, any direct or indirect damages, loss of profits, business interruption or loss of information) resulting or arising directly or indirectly from: (a) the Eligible Customer's association with, use of or inability to use the products or services offered by Shell; (b) the Eligible Customer's reliance on the information and/or materials on the products or services that Shell provides in connection with the Promotion (whether on the Bank's public webpage or otherwise provided to the Eligible Customer); or (c) any communications, or any kind of relationship established, between the Eligible Customer and Shell.
12. DBS decision on all matters relating to the Promotion shall be final, binding and conclusive for all purposes and in any legal proceedings, including without limitation, any decision on the eligibility of any person or cancellation or suspension of the Promotion. No correspondence or claims will be entertained.
13. The Bank may vary these terms and conditions or discontinue the Promotion at any time without any notice or liability to any party.
14. These terms and conditions are governed by, and shall be construed in accordance with, the laws of Singapore.