



## Terms & Conditions Governing the DBS and StarHub CyberWellness Referral Campaign (the “DBS x StarHub CyberWellness Bundle”)

1. The DBS x StarHub CyberWellness Bundle is valid from 3 February 2022 to 31 December 2022 (both dates inclusive) (the “**Promotion Period**”).
2. The DBS x StarHub CyberWellness Bundle is open only to small-to-medium enterprise entities (“**SMEs**”). SMEs are defined as businesses:
  - (a) Classified as a Small and Medium Enterprise by Enterprise Singapore;
  - (b) Registered and incorporated in Singapore with no less than 30% of its shareholding held by Singapore citizens or Permanent Residents (PRs);
  - (c) With an annual sales turnover (at group level) of not more than SGD 100 million or employment size not exceeding 200 employees.
3. To participate in the DBS x StarHub CyberWellness Bundle, each SME must:
  - (a) fill out and submit the online form located at to indicate interest in the DBS x StarHub CyberWellness Bundle (the “**Interest Form**”);
  - (b) complete the DBS #CyberWellness programme.(each such Customer, an “**Eligible Customer**”).
4. Eligible Customers will be entitled to sign up with StarHub Ltd. (“**StarHub**”) for the following products or services provided by StarHub (“**StarHub Product**”) at promotional rates (mentioned in the same row as that product or service):

<b>StarHub Product</b>	<b>Promotional Rates</b>
StarHub Secure Access Service Edge (SASE) for SME	Free trial of 60 days

5. Eligible Customers will be referred to and contacted by a StarHub representative to assist with signing up for the relevant StarHub product or service.
6. By participating in the DBS x StarHub CyberWellness Bundle and submitting the Interest Form, each Eligible Customer:
  - (a) acknowledges and agrees that the Bank’s decision on the approval of its qualification for the DBS x StarHub CyberWellness Bundle is final and made at the Bank’s sole discretion;
  - (b) acknowledges and agrees that:
    - (i) the products and services offered by StarHub in connection with the DBS x StarHub CyberWellness Bundle (including, for the avoidance of doubt, the StarHub Product) shall be subject to such further terms and conditions that the Eligible Customer may need to agree with StarHub separately from these terms and conditions, including terms and conditions in relation to the billing of the administrative fee by StarHub as specified in paragraph **Error! Reference source not found.** above. StarHub may refuse to provide any products or services at StarHub’s discretion, and may from time to time withdraw, suspend or vary any of the terms relating to the StarHub Product (including

discontinuing the DBS x StarHub CyberWellness Bundle at any time during the Promotion Period), without any notice or liability to any party; and

- (ii) the Bank is not an agent of StarHub and makes no warranty or representation as to the quality, merchantability or fitness for purpose of StarHub's products or services;
- (c) acknowledges and agrees that any disputes arising out of any transactions in relation to such products or services provided by StarHub are to be resolved directly with the relevant parties and DBS shall not be liable for any such disputes;
- (d) confirms that it is lawfully providing its data and the information submitted in the Application Form or any information as may be requested by the Bank from time to time in relation to the DBS x StarHub CyberWellness Bundle (including any Personal Data), for the Bank to collect, use, disclose, process and store for the purposes of: (i) promoting, conducting and administering the DBS x StarHub CyberWellness Bundle, including but not limited to any communications relating to the DBS x StarHub CyberWellness Bundle, whether to that Eligible Customer, StarHub or otherwise; (ii) providing products or services to that Eligible Customer, whether in connection with this DBS x StarHub CyberWellness Bundle, the products or services provided by StarHub, any account opening application with the Bank or otherwise; (iii) meeting the operational, administrative and risk management requirements of DBS Group Holdings Ltd. and its related corporations ("**DBS Group**"); and (iv) complying with any requirement, as DBS Group reasonably deems necessary, under any law or of any court, government authority or regulator;
- (e) undertakes, represents and warrants to the Bank that in relation to any Personal Data that the Eligible Customer is disclosing to the Bank, the Eligible Customer has notified such individual of the purposes for which the Bank may use his/her Personal Data and has obtained such individual's consent for the collection, processing, use and disclosure of his/her Personal Data by the Bank in accordance with the provisions of the terms and conditions of the DBS x StarHub CyberWellness Bundle; and
- (f) consents to the Bank providing: (i) information provided by the Eligible Customer, including without limitation information provided in the Interest Form and Personal Data of its representatives; and (ii) information relating to the Eligible Customer, to StarHub for the purposes of promoting, conducting and/or administering the DBS x StarHub CyberWellness Bundle and/or providing the StarHub Products to such Eligible Customer.

For the purposes of this Clause, "**Personal Data**" means personal data as defined in the Personal Data Protection Act 2012 of the Republic of Singapore and its amendments from time to time.

7. Under no circumstances will the Bank be held responsible or liable in any way for any claims, damages, losses, expenses, costs or liabilities whatsoever (including, without limitation, any direct or indirect damages, loss of profits, business interruption or loss of information) resulting or arising directly or indirectly from: (a) the Eligible Customer's association with, use of or inability to use the products or services offered by StarHub; (b) the Eligible Customer's reliance on the information and/or materials on the products or services that StarHub provides in connection with the DBS x StarHub CyberWellness Bundle (whether on the Bank's public webpage or otherwise provided to the Eligible Customer); or (c) any communications, or any kind of relationship established, between the Eligible Customer and StarHub.
8. Under no circumstances will StarHub be held responsible or liable in any way for any indirect or consequential damages, loss of profits, business interruption or loss of information resulting or arising directly or indirectly from (a) the Eligible Customer's association with, use of or inability to use the products or services offered by StarHub; or (b) the Eligible Customer's reliance on the information and/or materials on the products or services that StarHub provides in connection with the DBS x StarHub CyberWellness Bundle.
9. The Bank may vary these terms and conditions or discontinue the DBS x StarHub CyberWellness Bundle at any time without any notice or liability to any party.



10. The Bank's decision on all matters relating to the DBS x StarHub CyberWellness Bundle shall be final. No correspondence or claims will be entertained.
11. The DBS x StarHub CyberWellness Bundle is not valid with any other on-going offers, promotions, vouchers, rebates or privileges, unless otherwise stated.
12. These terms and conditions are governed by, and shall be construed in accordance with, the laws of Singapore.